

AERODYNAMICS E2

Part B: LOW-SPEED AERODYNAMICS

Lifting-Line Theory

Solutions Tutorial Sheet 4

Assume that an unswept, flat planform wing has an aspect ratio of 8. Using the Lifting-Line Equation, derive the wing planform shape (span-wise distribution of chord) that will result in minimum induced drag.

Given wing parameters:

$$AR = 8$$
, $\alpha = const.$

Induced-drag coefficient from Lifting-Line Theory is:

$$C_{Di} = \frac{C_L^2}{\pi AR} \left[1 + \sum_{s=2}^{\infty} \frac{n A_s^2}{A_1^2} \right]$$

This will be a minimum when all the Fourier coefficients A_n , apart from A_l , are zero. Thus:

$$C_{D_{\ell}} = \frac{C_{\ell}^2}{\pi AR}$$

Lifting-Line Equation reduces to:

$$A_1 \sin \phi (\mu + \sin \phi) = \mu \alpha \sin \phi$$

Re-arrange to give:

$$\mu = \frac{\alpha_0 c}{8 s} = \left(\frac{A_0}{\alpha - A_0}\right) \sin \phi$$

Change back to linear span-wise coordinate:

$$\cos\phi = -\frac{y}{s}$$
 and so $\sin\phi = \sqrt{1 - (y/s)^2}$

Low Speed Aerodynamics Solutions Manual

Puja Mehta

Low Speed Aerodynamics Solutions Manual:

Embark on a breathtaking journey through nature and adventure with Explore with is mesmerizing ebook, **Low Speed Aerodynamics Solutions Manual**. This immersive experience, available for download in a PDF format (*), transports you to the heart of natural marvels and thrilling escapades. Download now and let the adventure begin!

http://www.armchairempire.com/book/detail/index.jsp/How Music Got Free.pdf

Table of Contents Low Speed Aerodynamics Solutions Manual

- 1. Understanding the eBook Low Speed Aerodynamics Solutions Manual
 - The Rise of Digital Reading Low Speed Aerodynamics Solutions Manual
 - Advantages of eBooks Over Traditional Books
- 2. Identifying Low Speed Aerodynamics Solutions Manual
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
- 3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Low Speed Aerodynamics Solutions Manual
 - User-Friendly Interface
- 4. Exploring eBook Recommendations from Low Speed Aerodynamics Solutions Manual
 - Personalized Recommendations
 - Low Speed Aerodynamics Solutions Manual User Reviews and Ratings
 - Low Speed Aerodynamics Solutions Manual and Bestseller Lists
- 5. Accessing Low Speed Aerodynamics Solutions Manual Free and Paid eBooks
 - Low Speed Aerodynamics Solutions Manual Public Domain eBooks
 - Low Speed Aerodynamics Solutions Manual eBook Subscription Services
 - Low Speed Aerodynamics Solutions Manual Budget-Friendly Options
- 6. Navigating Low Speed Aerodynamics Solutions Manual eBook Formats

- o ePub, PDF, MOBI, and More
- Low Speed Aerodynamics Solutions Manual Compatibility with Devices
- Low Speed Aerodynamics Solutions Manual Enhanced eBook Features
- 7. Enhancing Your Reading Experience
 - o Adjustable Fonts and Text Sizes of Low Speed Aerodynamics Solutions Manual
 - Highlighting and Note-Taking Low Speed Aerodynamics Solutions Manual
 - Interactive Elements Low Speed Aerodynamics Solutions Manual
- 8. Staying Engaged with Low Speed Aerodynamics Solutions Manual
 - o Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - $\circ\,$ Following Authors and Publishers Low Speed Aerodynamics Solutions Manual
- 9. Balancing eBooks and Physical Books Low Speed Aerodynamics Solutions Manual
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Low Speed Aerodynamics Solutions Manual
- 10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
- 11. Cultivating a Reading Routine Low Speed Aerodynamics Solutions Manual
 - Setting Reading Goals Low Speed Aerodynamics Solutions Manual
 - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Low Speed Aerodynamics Solutions Manual
 - Fact-Checking eBook Content of Low Speed Aerodynamics Solutions Manual
 - Distinguishing Credible Sources
- 13. Promoting Lifelong Learning
 - Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
- 14. Embracing eBook Trends
 - Integration of Multimedia Elements
 - Interactive and Gamified eBooks

Low Speed Aerodynamics Solutions Manual Introduction

Free PDF Books and Manuals for Download: Unlocking Knowledge at Your Fingertips In todays fast-paced digital age, obtaining valuable knowledge has become easier than ever. Thanks to the internet, a vast array of books and manuals are now available for free download in PDF format. Whether you are a student, professional, or simply an avid reader, this treasure trove of downloadable resources offers a wealth of information, conveniently accessible anytime, anywhere. The advent of online libraries and platforms dedicated to sharing knowledge has revolutionized the way we consume information. No longer confined to physical libraries or bookstores, readers can now access an extensive collection of digital books and manuals with just a few clicks. These resources, available in PDF, Microsoft Word, and PowerPoint formats, cater to a wide range of interests, including literature, technology, science, history, and much more. One notable platform where you can explore and download free Low Speed Aerodynamics Solutions Manual PDF books and manuals is the internets largest free library. Hosted online, this catalog compiles a vast assortment of documents, making it a veritable goldmine of knowledge. With its easy-to-use website interface and customizable PDF generator, this platform offers a user-friendly experience, allowing individuals to effortlessly navigate and access the information they seek. The availability of free PDF books and manuals on this platform demonstrates its commitment to democratizing education and empowering individuals with the tools needed to succeed in their chosen fields. It allows anyone, regardless of their background or financial limitations, to expand their horizons and gain insights from experts in various disciplines. One of the most significant advantages of downloading PDF books and manuals lies in their portability. Unlike physical copies, digital books can be stored and carried on a single device, such as a tablet or smartphone, saving valuable space and weight. This convenience makes it possible for readers to have their entire library at their fingertips, whether they are commuting, traveling, or simply enjoying a lazy afternoon at home. Additionally, digital files are easily searchable, enabling readers to locate specific information within seconds. With a few keystrokes, users can search for keywords, topics, or phrases, making research and finding relevant information a breeze. This efficiency saves time and effort, streamlining the learning process and allowing individuals to focus on extracting the information they need. Furthermore, the availability of free PDF books and manuals fosters a culture of continuous learning. By removing financial barriers, more people can access educational resources and pursue lifelong learning, contributing to personal growth and professional development. This democratization of knowledge promotes intellectual curiosity and empowers individuals to become lifelong learners, promoting progress and innovation in various fields. It is worth noting that while accessing free Low Speed Aerodynamics Solutions Manual PDF books and manuals is convenient and cost-effective, it is vital to respect copyright laws and intellectual property rights. Platforms offering free downloads often operate within legal boundaries, ensuring that the materials they provide are either in the public domain or authorized for distribution. By adhering to copyright laws, users can enjoy the benefits of free access to knowledge while

supporting the authors and publishers who make these resources available. In conclusion, the availability of Low Speed Aerodynamics Solutions Manual free PDF books and manuals for download has revolutionized the way we access and consume knowledge. With just a few clicks, individuals can explore a vast collection of resources across different disciplines, all free of charge. This accessibility empowers individuals to become lifelong learners, contributing to personal growth, professional development, and the advancement of society as a whole. So why not unlock a world of knowledge today? Start exploring the vast sea of free PDF books and manuals waiting to be discovered right at your fingertips.

FAQs About Low Speed Aerodynamics Solutions Manual Books

How do I know which eBook platform is the best for me? Finding the best eBook platform depends on your reading preferences and device compatibility. Research different platforms, read user reviews, and explore their features before making a choice. Are free eBooks of good quality? Yes, many reputable platforms offer high-quality free eBooks, including classics and public domain works. However, make sure to verify the source to ensure the eBook credibility. Can I read eBooks without an eReader? Absolutely! Most eBook platforms offer web-based readers or mobile apps that allow you to read eBooks on your computer, tablet, or smartphone. How do I avoid digital eye strain while reading eBooks? To prevent digital eye strain, take regular breaks, adjust the font size and background color, and ensure proper lighting while reading eBooks. What the advantage of interactive eBooks? Interactive eBooks incorporate multimedia elements, quizzes, and activities, enhancing the reader engagement and providing a more immersive learning experience. Low Speed Aerodynamics Solutions Manual in digital format, so the resources that you find are reliable. There are also many Ebooks of related with Low Speed Aerodynamics Solutions Manual. Where to download Low Speed Aerodynamics Solutions Manual online for free? Are you looking for Low Speed Aerodynamics Solutions Manual PDF? This is definitely going to save you time and cash in something you should think about.

Find Low Speed Aerodynamics Solutions Manual:

how music got free how i became stupid martin page

hotel water sports standard operating procedures manual

hot embossing theory and technology of microreplication micro and nano technologies

how do i turn a into a word doc

how to be successful in present day world winner series 1 pradeep chaswal

houghton mifflin common core lessons in units

how long does a police report stay on file

house and society in the ancient greek world new studies in archaeology

housebuilding a do it yourself guide

hot chocolate with god 3 just me and the god who loves me

how faith works

how congress evolves social bases of institutional change

hotel mystery shopper checklist

how long does manual handling certificate last

Low Speed Aerodynamics Solutions Manual:

crafting an effective customer service training outline - Sep 17 2023

web the answer lies within a well structured customer service training outline this comprehensive guide will walk you through the essential steps in creating a training outline that serves the dual purpose of boosting your teams competence and your customers loyalty stay with us and unlock the secrets to superior customer service

how to create a customer service training plan linkedin - Aug 16 2023

web jun $14\ 2023$ set your training goals and outcomes based on your assessment you can set specific measurable achievable relevant and time bound smart goals and outcomes for your customer service

customer service skills course outline otec org - Jun 02 2022

web 3 describe the three components of a customer centric service program 4 identify internal and external customers their demographics needs and expectations 5 identify why customers quit a company and its financial impact 6 describe and demonstrate service strategies for assisting customers with various social styles 7

effective customer service training program tips and best - Jul 15 2023

web sep 10 2020 with customer service training you can achieve improved customer satisfaction your customers know that their issues will be resolved quickly and successfully without having to make repeat calls increased customer loyalty loyal customers will return to your business again and again

customer service excellence training business training works - Mar 31 2022

web customer service stress 15 minute mini spa dealing with customers needs wants and frustrations can lead to

unnecessary stress the course concludes with stress management techniques to ensure the providers stay refreshed and alert and that the service they deliver is the best it can be at the program's conclusion participants will sample customer service training program outl - Aug 04 2022

web sample customer service training program outl customer service training 101 jul 04 2023 this invaluable resource is the training manual you need to give your employees the thorough training review and if necessary overhaul they need in the vitally important area of customer service if their

30 amazing customer service training ideas exercises topics - Mar 11 2023

web aug 26 2021 below are some customer service training ideas you can use to build a strong educational foundation no matter what industry you work in download now customer support training template free template customer service training topics reflective listening product demonstration call review customer service training

customer service training outlines proedge skills inc - Feb 27 2022

web this program helps leaders managers supervisors and directors help their employees deliver outstanding customer service customer service starts at the top and filters its way down attendees leave with an understanding of how to set clear strategy motivate and enable their staff

effective customer service training plan components - Jan 09 2023

web feb 20 2020 experiential social and formal training methods are all useful but the most effective customer service training programs use blended learning and the 70 20 10 framework these can be utilized to create a program that uses multiple training methods to engage employees and assist them in retaining knowledge

free customer service training manual template seismic - Jun 14 2023

web this customer service training manual is a great first step to help you create your organization s customer service training program when it comes to what s next here are four steps to consider for creating world class customer service training

how to conduct a customer service training needs analysis - Jul 03 2022

web may 16 2023 the fourth and final step is to recommend solutions based on the results of your analysis you should propose a training program that addresses the specific training needs of your customer service

complete customer service training guide and free template - Oct 18 2023

web aug 16 2023 what is customer service training customer service training is teaching support staff what they need to know to increase customer satisfaction it involves coaching and informing agents about your product or service how to communicate with customers and how to use support software

how to create a customer service training manual examples - Feb 10 2023

web jan 26 2022 a customer service training manual is a guide that contains all essential information your customer service team needs to provide an unmatched customer service experience this comprehensive manual should empower your staff to self train as they support unique customer needs

how to design impactful customer service training linkedin - Sep 05 2022

web apr 17 2023 learn how to design and deliver customer service training programs that are relevant and impactful discover tips on assessing needs choosing methods designing content and delivering program the complete guide to customer service training incl messagely - May 01 2022

web apr 14 2020 customer service training comes in many shapes and sizes here are just some of the most common training methods in person seminars and courses online interactive courses books and training materials on the job mentorships a range of factors will influence the training method you choose

20 training ideas for effective customer service indeed com - Oct 06 2022

web mar 16 2023 having a training program will emphasize how important customer service is to your business in this article we share several training ideas and types of training that can easily be incorporated into any workforce **quide customer service training manual seismic** - May 13 2023

web this handbook provides tips best practices and do s and don ts that will improve and codify your customer service practices for success 1 three key elements 2 soft skills 3 first impressions 4 non verbal communication 7 do s and don ts 8 unsatisfied customers 9 problem solving 5 telephone etiquette 6 tone of voice 10

how to create a customer service training plan for all levels - Dec 08 2022

web aug 15 2023 how do you create a customer service training plan for all levels powered by ai and the linkedin community 1 assess your current situation 2 define your training methods and materials 3 how to conduct the best customer service training top training programs - Nov 07 2022

web aug 16 2021 in fact with so many businesses competing for the same target market people often make purchasing decisions based on a company s customer service why customer service training matters 5 benefits customer service is everything and that s not hyperbole

the ultimate guide to training for customer service support - Apr 12 2023

web may 18 2023 customer service training is the coaching that employees receive to improve support and satisfaction among customers a strong customer service training program includes exercises for improving interpersonal communication product knowledge conflict resolution crisis management and more there are lots of types of customer

read unlimited books online fifty shades of grey here pdf book pdf - Jun 20 2022

web read unlimited books online fifty shades of grey here pdf book pdf boo is at hand in our book compilation an online

access to it is set as public so you can get it immediately this is likewise one of the aspects by gaining the digital records of this read

pdf epub grey fifty shades as told by christian 1 - Sep 23 2022

web oct 15 2022 full book name grey fifty shades as told by christian 1 author name e l james book genre adult fiction romance isbn 9781101946343 edition language english date of publication 2015 6 18 pdf epub file name grey fifty shades as told by christian 1 el james pdf

fifty shades of grey read online free without download pdf - Sep 04 2023

web fifty shades of grey read free ebook by e l james in online reader directly on the web page select files or add your book in reader

fifty shades of grey readanybook - Feb 26 2023

web read book fifty shades of grey online free by author e l james online reading fifty shades of grey and summary reviews the book fifty shades of grey is the first in a set of three of suggestive books by e l james

pdf fifty shades of grey download book online - Apr 18 2022

web here on this page we have provided the latest download link for fifty shades of grey pdf please feel free to download it on your computer mobile for further reference you can go to eljamesauthor com fifty shades of grey the unbeatable storyline of this book to film adaptation was finally released back in 2015 on the 13th of february

pdf mobi epub fifty shades trilogy fifty shades of grey fifty shades - Mar 18 2022

web sep 17 2020 on her family and her career she finally plucked up the courage to put pen to paper with her first novel fifty shades of grey read more more documents recommendations info pdf download fifty shades trilogy fifty shades of grey fifty shades freed ebook read online read free

pdf epub fifty shades of grey fifty shades 1 download - Aug 03 2023

web aug 14 2022 you can read this before fifty shades of grey fifty shades 1 pdf epub full download at the bottom when literature student anastasia steele goes to interview young entrepreneur christian grey she encounters a man who is beautiful brilliant and intimidating

fifty shades 1 fifty shades of grey pdf pdf room - Nov 25 2022

web fifty shades 1 fifty shades of grey free pdf download e l james 378 pages year 2012 fifty shades read online pdf room read online fifty shades book series for free at readanybook - Jan 28 2023

web fifty shades by e l james series 2 mb size download book read book fifty shades of gray is foreseeing an engrossing page turner a current relationship that figured out how to pull in to its books a large number of readers everywhere throughout the world

fifty shades of gray pdf google drive - Dec 27 2022

web view details request a review learn more

e l james 01 fifty shades of grey pdf google drive - Jun 01 2023

web sign in e l james 01 fifty shades of grey pdf google drive sign in

fifty shades of grey pdf download read online - May 20 2022

web jul 16 2014 let's immerse ourselves in this engaging uncategoriezed book by exploring the summary and details provided below remember fifty shades of grey true or false can be read online from any device for your convenience fifty shades of grey true or false book pdf summary take the sample quiz below true or false

fifty shades of grey read online free by e l james novel12 - Oct 25 2022

web fifty shades of grey fifty shades 1 read online free from your computer or mobile fifty shades of grey fifty shades 1 is a romance novel by e l james

fifty shades of grey james e l free download borrow and - Jul 02 2023

web english 372 pages 23 cm when literature student anastasia steele is drafted to interview the successful young entrepreneur christian grey for her campus magazine she finds him attractive enigmatic and intimidating fifty shades trilogy 03 fifty shades freed pdf pdf room - Mar 30 2023

web 2012 374 pages 2 43 mb english fifty shades 50 shades posted october 05 2022 submitted by xmorissette whatsapp buy on amazon explore pdf download pdf convert to view on amazon read pdf online read online summary fifty shades trilogy 03 fifty shades freed page 1

50 shades of grey e l james free download pdf - Oct 05 2023

web feb 23 2009 download 50 shades of grey free in pdf epub format download e l james s 50 shades of grey for your kindle tablet ipad pc or mobile

read fifty shades series by e l james online for free - Apr 30 2023

web fifty shades of grey fifty shades 1 by e l james billionaire romance fifty shades darker fifty shades 2 by e l james billionaire romance grey fifty shades of grey as told by christian fifty shades 4 by e l james billionaire romance

fifthy shades of grey pdf scribd - Aug 23 2022

web fifthy shades of grey free download as text file txt pdf file pdf or read online for free rated 18

read fifty shades of grey the free online novel - Jul 22 2022

web genres horror when literature student anastasia steele goes to interview young entrepreneur christian grey she encounters a man who is beautiful brilliant and intimidating the unworldly innocent ana is startled to realize she wants this

man and despite his enigmatic reserve finds she is desperate to get close to him

read unlimited books online fifty shades of grey here pdf book pdf - Feb 14 2022

web read unlimited books online fifty shades of grey here pdf book pdf book pdf black ortax org created date 9 2 2023 4 58 13 am

ava carol detective agency books 4 6 goodreads - Oct 07 2023

web nov 18 2019 ava carol detective agency 4 6 ava carol detective agency books 4 6 thomas lockhaven emily chase 4 67 67 ratings0 reviews if you enjoy nancy drew historical fiction and crime solving mysteries you ll love the ava and carol detective agency series a thrilling mystery series for children of all ages

ava carol detective agency books 4 6 book bundle 2 - Oct 27 2022

web buy the exciting ava and carol detective agency books 4 6 and get started on an exciting mystery adventure today read more previous page reading age 9 12 years the van gogh deception series and the harry potter series ava carol detective agency exciting girls mystery ongoing series quest chasers magic fantasy

ava carol detective agency series books 4 6 book bundle 2 - Sep 06 2023

web nov 18 2019 amazon com ava carol detective agency series books 4 6 book bundle 2 ebook lockhaven thomas chase emily aretha david lockhaven grace siciak katie kindle store kindle store

ava carol detective agency series books 4 6 - Jul 24 2022

web ava carol detective agency series books 4 6 books by ava and carol if you enjoy nancy drew historical fiction and crime solving mysteries you ll love the ava and carol detective agency series a thrilling mystery series for children of all ages ava carol detective agency series books 4 6 book bundle 2 - Apr 01 2023

web the clues lead the girls from the national gallery of art in washington d c to a famous historic church in richmond virginia to the mighty james river where they are caught up in a high stakes race to solve the mystery and find the treasure before the thieves

ava carol detective agency books 4 6 books 4 6 book - Nov 27 2022

web ava carol detective agency books 4 6 book bundle 2 lockhaven thomas chase emily aretha david lockhaven grace siciak katie amazon com au books

ava carol detective agency series by thomas lockhaven goodreads - Jul 04 2023

web the mystery of the pharaoh's diamonds by thomas lockhaven 4 18 82 ratings 14 reviews published 2021 9 editions ruthless international diamond smugglers think th want to read rate it book 2 the mystery of solomon's ring by thomas lockhaven 4 54 41 ratings 9 reviews published 2021 8 editions which would you choose

ava carol detective agency books 4 6 book bundle 2 ava - Sep 25 2022

web ava carol detective agency books 4 6 books 4 6 book bundle 2 ava carol detective agency series band 2 aretha david lockhaven grace siciak katie lockhaven thomas chase emily amazon de bücher bücher

all the ava carol detective agency books in order toppsta - Aug 25 2022

web read reviews of all the ava carol detective agency books and how to read ava carol detective agency in order book 1 in the series is ava carol detective agency the mystery of the pharaoh s diamonds

ava carol detective agency books 4 6 book bundle 2 - Jun 22 2022

web if you enjoy nancy drew historical fiction and crime solving mysteries you ll love the ava and carol detective agency series a thrilling mystery series for children of all ages praise for the ava and carol detective agency series i enjoyed the pacing resolution and how they used real criminal science methods to find clues and discover

ava carol detective agency books 1 3 ava carol detective agency - Feb 16 2022

web oct 24 2023 ava carol detective agency books 1 3 ava carol detective agency series hardcover large print october 24 2023 by thomas lockhaven author emily chase author david aretha editor grace lockhaven editor jeannette larson editor katie siciak editor 3 more

ava carol detective agency books 4 6 paperback amazon ca - Jan 30 2023

web ava carol detective agency books 4 6 paperback illustrated nov 10 2019 if you enjoy nancy drew historical fiction and crime solving mysteries you ll love the ava and carol detective agency series a thrilling mystery series for children of all ages ava carol detective agency series books 4 6 softcover - Dec 29 2022

web ava carol detective agency series books 4 6 by lockhaven thomas chase emily isbn 10 1639110623 isbn 13 9781639110629 twisted key publishing llc 2023 softcover ava carol detective agency series books 4 6 lockhaven thomas chase emily 9781639110629 abebooks

ava amp carol detective agency 10 book series kindle edition - Apr 20 2022

web the crown jewels mystery is the sixth book in the ava carol detective agency series buy it today to join ava and carol in this thrilling historical fiction mystery has been shelved under historical fiction for children 7 9 childrens mystery books ages 6 8 mystery books for girls 6 8 girl books ages 6 8 series books for girls age 8

ava carol detective agency series ebooks com - Mar 20 2022

web ava carol detective agency series twisted key publishing llc may 2020 in ava and carol s new adventure the curse of the red devil they travel to the amazon rainforest to attend camp adventura in brazil this book gives an exciting in depth look at the amazing wildlife they discover in the amazon jungle

ava carol detective agency series books 4 6 book bundle 2 - Feb 28 2023

web ava carol detective agency series books 4 6 book bundle 2 ebook lockhaven thomas chase emily aretha david lockhaven

grace siciak katie amazon in kindle store

home ava carol detective agency series ava carol detective agency - May 22 2022

web join ava and carol in book four of the exciting ava and carol detective agency series children of all ages will enjoy this fast paced book dognapped showcases ava and carol s investigative and forensic skills as they dust for fingerprints collect and analyze hair samples cast footprints create a hidden camera and use mobile apps and the ava carol detective agency books 4 6 ava carol detective agency - Aug 05 2023

web nov 10 2019 ava carol detective agency books 4 6 ava carol detective agency series lockhaven thomas chase emily aretha david lockhaven grace siciak katie on amazon com free shipping on qualifying offers ava carol detective agency series books 4 6 book bundle 2 - May 02 2023

web the clues lead the girls from the national gallery of art in washington d c to a famous historic church in richmond virginia to the mighty james river where they are caught up in a high stakes race to solve the mystery and find the treasure before the thieves

ava carol detective agency books 4 6 book bundle 2 ava - Jun 03 2023

web ava carol detective agency books 4 6 books 4 6 book bundle 2 ava carol detective agency series lockhaven thomas chase emily aretha david lockhaven grace siciak katie amazon co uk books