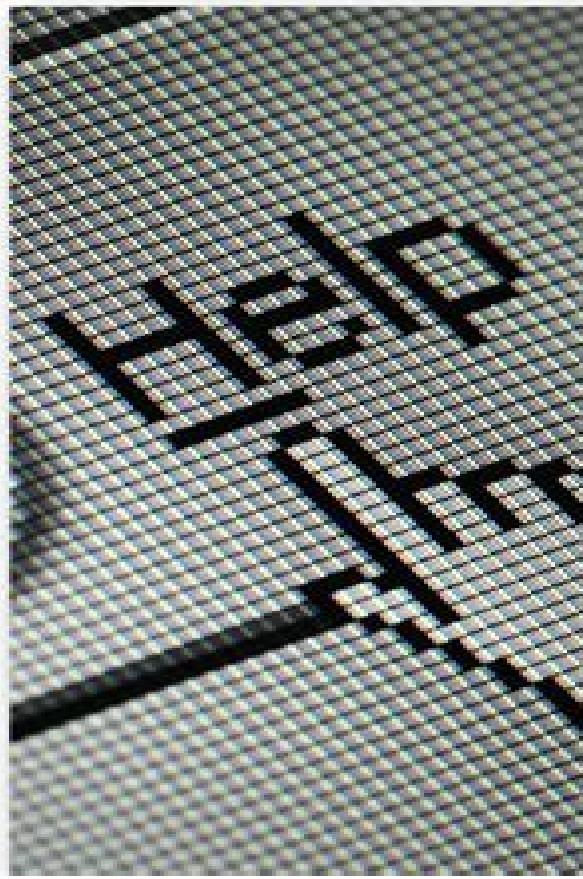


# Computer User Support for Help Desk and Support Specialists

Sixth Edition

Fred Beisse



# Guide To Computer User Support

**John Baschab,Jon Piot**

## **Guide To Computer User Support:**

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**Tools and Tec** Fred Beisse,Dione McBride,2005-06-01      *Guide to Computer User Support for Help Desk and Support Specialists, Second Editi* Fred Beisse,2001-03-01 NULL      *The Computer User's Survival Guide* Joan Stigliani,1995-10-01

You probably suspect on some level that computers might be hazardous to your health You might vaguely remember a study that you read years ago about miscarriages being more frequent for data entry operators Or you might have run into a co worker wearing splints and talking ominously about Workers Comp insurance Or you might notice that when you use a computer too long you get stiff and your eyes get dry But who wants to worry about such things Surely the people wearing splints must be malingerers who don t want to work Surely the people who design keyboards and terminals must be working to change their products if they are unsafe Surely so long as you re a good worker and keep your mind on your job nothing bad will happen to you The bad news is You can be hurt by working at a computer The good news is that many of the same

factors that pose a risk to you are within your own control You can take action on your own to promote your own health whether or not your terminal manufacturer keyboard designer medical provider safety trainer and boss are working diligently to protect you The Computer User's Survival Guide looks squarely at all the factors that affect your health on the job including positioning equipment work habits lighting stress radiation and general health Through this guide you will learn a continuum of neutral postures that you can utilize at different work tasks how radiation drops off with distance and what electrical equipment is responsible for most exposure how modern office lighting is better suited to working on paper than on a screen and what you can do to prevent glare simple breathing techniques and stretches to keep your body well oxygenated and relaxed even when you sit all day how reading from a screen puts unique strains on your eyes and what kind of vision breaks will keep you most productive and rested what's going on under the skin when your hands and arms spend much of the day mousing and typing and how you can apply that knowledge to prevent overuse injuries The Computer User's Survival Guide is not a book of gloom and doom It is a guide to protecting yourself against health risks from your computer while boosting your effectiveness and your enjoyment of work   **A Guide to Computer User Support, [ECH Master].**

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business leaders a solid framework for engaging with their IT peers Tom Nealon Chief Information Officer J C Penney

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Computer resources guide ,1987 **IBM**

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