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Establishing SRE Foundations

Vladyslav Ukis, 2022-09-29

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Site Reliability Engineering SRE has become one of today's most valuable software innovation opportunities

Establishing SRE Foundations is a concise practical guide that shows how to drive successful SRE adoption in your own organization

Dr Vladyslav Ukis presents a step by step approach to establishing the right cultural organizational and technical process foundations quickly achieving a minimum viable SRE and continually improving from there

Dr Ukis draws extensively on his own experiences leading an SRE transformation journey at a major healthcare company

Throughout he answers specific questions that organizations ask about SRE identifies pitfalls and shows how to avoid or overcome them

Whatever your role in software development engineering or operations this guide will help you apply SRE to improve what matters most user and customer experience

Understand how SRE works its role in software operations and the challenges of SRE transformation

Assess your organization's current operations and readiness for SRE transformation

Achieve organizational buy in and initiate foundational activities including SLO definitions alerting on call rotations incident response and error budget based decision making

Align organizational structures to support a full SRE transformation

Measure the progress and success of your SRE initiative

Sustain and advance your SRE transformation beyond the foundations

The techniques and principles of SRE are not only clearly defined here but also the rationale behind them is explained in a way that will stick

This is not some dry definition this is practical usable understanding

I can whole heartedly recommend this book without any reservation

This is a very good book on an important topic that helps to move the

game forward for our discipline From the Foreword by David Farley Founder and CEO of Continuous Delivery Ltd Register your book for convenient access to downloads updates and or corrections as they become available See inside book for details

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MANAJEMEN LAYANAN TEKNOLOGI INFORMASI Rudi Hartono,Kraugusteeliana,Nurhabibah,Wahyu Triono,Kirana Lesmi,Erly Krisnanik,Suhana Minah Jaya,Mutiara Andayani Komara,Peti Savitri,Citra Nurhayati,Bambang Saras,Agus Koni,Supriyono,Tati Haryati, Penulis Rudi Hartono dkk Isbn 978 623 459 619 9 Halaman vii 283 Ukuran 14 8 x21 Tahun 2023 Sinopsis Penerapan Teknologi Informasi dan Komunikasi TIK tumbuh dan berkembang dengan cepat Teknologi informasi merupakan sebuah sistem untuk mengelola data secara sistematis yang mampu dikelola oleh sumber daya manusia Sumber daya manusia akan merancang dengan berbagai bahasa pemrograman Database Management System DBMS dan teknologi lainnya Rancangan manajemen antara software dan hardware harus mampu dikembangkan sesuai dengan perkembangan teknologi hingga mampu menghasilkan informasi yang akurat sesuai dengan pengamatan laporan data spesies dan analitiknya Manajemen layanan TI mencakup berbagai praktik dan proses seperti manajemen perubahan manajemen konfigurasi manajemen insiden manajemen masalah manajemen permintaan manajemen akses dan sebagainya Setiap praktik dan proses ini dirancang untuk memastikan bahwa layanan TI yang disediakan berkualitas tersedia secara konsisten dan dapat diandalkan CSI secara terus menerus organisasi

dapat memastikan bahwa layanan TI dan proses proses yang terkait selalu diperbaiki dan ditingkatkan untuk mendukung tujuan bisnis organisasi Hal ini akan membantu organisasi untuk meningkatkan kepuasan pelanggan meningkatkan efisiensi dan efektivitas layanan TI dan meningkatkan daya saing bisnis secara keseluruhan

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includes new sections on ITIL's guiding principles, service value chain and the four dimensions of service management. Also included are the concepts, processes and philosophies used in DevOps programs and projects. ITIL and DevOps concepts are explained with relevant examples. By the time you finish this book, you will have a complete understanding of ITIL 4 and will be ready to take the ITIL 4 Foundation certification exam. You will know the DevOps methodology and how ITIL reinforces the philosophy of shared responsibility and collaboration. Over the course of a week, even while working your day job, you will be prepared to take the exam.

What You Will Learn

- Know the basics of ITIL as you prepare for the ITIL Foundation certification exam.
- Understand ITIL through examples.
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