



ITIL 4 Foundation Study Guide

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project management information systems and IT project management interested in the methodologies and research necessary to improve the impact of Information Technology

Engineering the Transformation of the Enterprise

Stephan Aier, Peter Rohner, Joachim Schelp, 2021-09-01 The topics in this book cover a broad range of research interests from business engineering and its application in corporate and business networking contexts to design science research as well as applied topics where those research methods have been employed for modeling data warehousing information systems management enterprise architecture management management of large and complex projects and enterprise transformation The book is a Festschrift for Robert Winter in order to appreciate his work and to honor him as a personality with a high reputation in the information systems community To this end many professional colleagues or long time companions both from the Institute of Information Management at the University of St Gallen as well as from the international research community dedicated articles on topics related to Robert's research They reflect his ambition to uncompromisingly conduct high class research that fuels the research community and at the same time contributes to improved industrial practice The book is organized in three major parts Part I Business Engineering and Beyond focuses on the methodology strongly shaped by Robert in St Gallen with a focus on research being applied in corporate contexts Part II Design Science Research spans from reflections on the practice of design science research to perspectives on design science research methodologies and eventually up to considerations to teach design science research methodology Part III Applied Fields combines various applications of design science and related research methodologies with practical problems and future research topics

Reference Architecture for the Telecommunications Industry Christian Czarnecki, Christian Dietze, 2017-01-26 This book reflects the tremendous changes in the telecommunications industry in the course of the past few decades shorter innovation cycles stiffer competition and new communication products It analyzes the transformation of processes applications and network technologies that are now expected to take place under enormous time pressure The International Telecommunication Union ITU and the TM Forum have provided reference solutions that are broadly recognized and used throughout the value chain of the telecommunications industry and which can be considered the de facto standard The book describes how these reference solutions can be used in a practical context it presents the latest insights into their development highlights lessons learned from numerous international projects and combines them with well founded research results in enterprise architecture management and reference modeling The complete architectural transformation is explained from the planning and set up stage to the implementation Featuring a wealth of examples and illustrations the book offers a valuable resource for telecommunication professionals enterprise architects and project managers alike

Improving the Test Process Graham Bath, Erik Van Veenendaal, 2013-12-13 This book covers the syllabus for the Improving the Test Process module of the International Software Testing Qualifications Board ISTQB Expert Level exam To obtain certification as a professional tester at the Expert Level candidates may choose to take a course given by an ISTQB

accredited training provider and then sit for the exam Experience shows that many candidates who choose this path still require a reference book that covers the course There are also many IT professionals who choose self study as the most appropriate route toward certification This book can be used both as a preparation guide for those planning to take the ISTQB Expert Level certification exam and as a practical guide for experienced testing professionals who want to develop their skills in improving test processes

ITIL Foundation Exam Study Guide Liz Gallacher, Helen Morris, 2012-08-15
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Capability Management Guide Matthias Wißotzki, 2017-08-08 This book investigates what enterprises can do and or what should it be capable of in order to accelerate organizational changes Therefore a capability based method is developed which assists in the identification structuring and management of capabilities The approach is embedded in a process comprising four building blocks that provide appropriate procedures concepts and supporting tools evolved from theory and practical use cases The guide represents a flexible method for capability newcomers and experienced audiences to optimize enterprises economic impacts of EAM supporting the alignment of business and IT

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Business Information Systems Workshops Witold Abramowicz, 2013-10-17 This book constitutes the refereed proceedings of the four workshops that were organized in conjunction with the International Conference on Business Information Systems BIS 2013 which took place in Pozna Poland in June 2013 BIS workshops give researchers the opportunity to share their preliminary ideas and first experimental results and to discuss research hypotheses with a highly focused audience The 25 papers in this volume were carefully reviewed and selected from 47 submissions and were revised and extended after the event The workshop topics covered applications and economics of knowledge based technologies

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