# Mastering Organizational Knowledge Flow

How to Make Knowledge Sharing Work

Frank Leistner

Chief Knowledge Officer, SAS Institute

# <u>Mastering Organizational Knowledge Flow How To Make</u> <u>Knowledge Sharing Work</u>

Meliha Handzic, Antonio Bassi

# **Mastering Organizational Knowledge Flow How To Make Knowledge Sharing Work:**

Mastering Organizational Knowledge Flow Frank Leistner, 2010-02-18 Get your organization s expertise out of its silos and make it flow with lessons from over a decade of experience Looking at knowledge management in a holistic way Mastering Organizational Knowledge Flow How to Make Knowledge Sharing Work puts the proper emphasis on non technical issues As knowledge is deeply connected to humans the author moves away from the often overused and therefore burned out term knowledge management to the better suited term knowledge flow management Provides lessons learned and case studies from real experience Discusses key knowledge flow components success factors and traps and where to start Covering topics such as the power of scaling internal marketing measuring success cultural aspects of sharing and the role of Web2 0 Mastering Organizational Knowledge Flow How to Make Knowledge Sharing Work allows you to stay up to date with today s knowledge flow management and implement best practices to position your organization to take advantage of all of its assets The Palgrave Handbook of Knowledge Management Jawad Syed, Peter A. Murray, Donald Hislop, Yusra Mouzughi, 2018-05-11 This international Handbook provides a comprehensive overview of key topics debates and issues within the now well established field of Knowledge Management KM With contributions from a range of highly skilled authors diverse and multi disciplinary approaches towards KM are explored in this fantastic new reference work Topics covered include performance ethics sustainability and cross cultural management making this an equally important read to academics and practitioners working in areas such as technology education and engineering By analysing how the field of KM has developed over the years as well as presenting new methods to be implemented in the workplace this Handbook outlines a research agenda for the future of organisational learning and innovation **Emergent Knowledge Strategies** Ettore Bolisani, Constantin Bratianu, 2017-07-06 This book is intended to spark a discourse on and contribute to finding a clear consensus in the debate between conceptualizing a knowledge strategy and planning a knowledge strategy It explores the complex relationship between the notions of knowledge and strategy in the business context one that is of practical importance to companies After reviewing the extant literature the book shows how the concept of knowledge strategies can be seen as a new perspective for exploring business strategies. It proposes a new approach that clarifies how planned and emergent knowledge strategies allow companies to make projections into the uncertain and unpredictable future that dominates today s economy **Organizational Knowledge Facilitation through Communities of Practice** in Emerging Markets Buckley, Sheryl, 2016-03-31 Communities of Practice are accessible to both experts and new members of a particular community with diverse academic and cultural backgrounds as well as varying social expectations and experiences Despite the tremendous opportunities for collective learning and knowledge sharing that Communities of Practice offer not enough is known about these communities in emerging economies and their potential to facilitate cooperation between experts from around the world Organizational Knowledge Facilitation through Communities of Practice

and Emerging Markets seeks to fill the knowledge gap surrounding Communities of Practice and their role within developing nations Focusing on critical topics related to different types of knowledge communities and the ways in which such communities generate innovation this research based publication is an ideal reference source for academics business professionals researchers entrepreneurs and those currently studying at the graduate level Consulting in Uncertainty Ann Brooks, Kathy Edwards, 2013-11-07 The traditional model of consulting places an emphasis on diagnosing a problem and finding a cure But in today s business world of globalized organizations rapid knowledge proliferation and the intertwining of economies that approach is becoming less and less viable problems are quickly redefined new knowledge and ownership of that knowledge is constantly surfacing and being challenged and no solution is a permanent solution Consulting in Uncertainty articulates a model of consulting that addresses the uncertainty and interconnectedness of the world in a post industrial knowledge era Emphasizing outcomes and inquiry over diagnosis Brooks and Edwards outline this new consulting model as well as the skills consultants must bring to the table in any uncertain and dynamic environment Integrating practical knowledge with scholarship this book covers skills such as Relational skills and the consulting relationship Cultural awareness and related skills Contextual analysis Facilitating inquiry Collecting and efficiently analyzing data or information Consultants and students of consulting as well as managers teachers counselors and even parents will find this book enlightening and useful in navigating today s uncertain world Knowledge and Project Management Meliha Handzic, Antonio Bassi, 2017-02-23 This book argues that by integrating effective knowledge management KM with project management PM the overall project success rate can be improved significantly It brings together the latest ideas and research on shared approaches to improve performance based on the research and experience of academics and practitioners The structured collection of articles presents novel theoretical approaches and clear empirical evidence of the value of integrating the two distinct fields It enables readers to better understand the need to merge KM with PM and appreciate the benefits It also offers researchers an idea of what lies ahead and how to get there and helps practitioners develop more suitable KM solutions for successful project outcomes Connecting Organizational Silos Frank Leistner, 2012-09-05 Practical guidance on how to successfully introduce enterprise social networks to connect employees While there are a fast growing number of books around social media and enterprise 2 0 the focus is often on the technical tools Connecting Organizational Silos approaches social media and enterprise 2 0 from a knowledge flow management perspective It offers practical and specific guidance on what to do and what not to do when introducing social media in an organization This concise easy to read guide offers a nuts and bolts look at how to get started in social media and drive it to success Examines knowledge flows and the deployment of social media networks within organizations Helps organizations become more successful in introducing social media tools and platforms into their organizations By incorporating social media into their business organizations will be able to make better use of their member s knowledge and thereby become

more competitive Connecting Organizational Silos discusses all aspects of enterprise social media and how it can help to Learning Models for Innovation in Organizations: Examining Roles of Knowledge drive corporate growth **Transfer and Human Resources Management** Soliman, Fawzy, 2013-12-31 In order to strive for a competitive advantage in their industry organizations have begun achieving innovation through knowledge driven learning models to ensure that organizational activities are efficient and effective Learning Models for Innovation in Organizations Examining Roles of Knowledge Transfer and Human Resources Management provides relevant theoretical frameworks and empirical research findings to enhance knowledge management and learning competencies for organizational activities This book offers assistance and guidance to managers and professionals of innovation firms learning organizations and other work communities through tools techniques and strategic suggestions for improvement **Business Intelligence: Concepts,** Methodologies, Tools, and Applications Management Association, Information Resources, 2015-12-29 Data analysis is an important part of modern business administration as efficient compilation of information allows managers and business leaders to make the best decisions for the financial solvency of their organizations. Understanding the use of analytics reporting and data mining in everyday business environments is imperative to the success of modern businesses Business Intelligence Concepts Methodologies Tools and Applications presents a comprehensive examination of business data analytics along with case studies and practical applications for businesses in a variety of fields and corporate arenas Focusing on topics and issues such as critical success factors technology adaptation agile development approaches fuzzy logic tools and best practices in business process management this multivolume reference is of particular use to business analysts investors corporate managers and entrepreneurs in a variety of prominent industries **#Successful Corporate Learning Tweet Book05** Michael Prevou, Mitchell Levy, 2012 Knowledge management KM expert Prevou and corporate veteran Levy condense input from top KM practitioners to provide the best practice advice that will help today s corporate leader understand KM in a clear structured and relevant manner **Product Innovation through Knowledge** Management and Social Media Strategies Goel, Alok Kumar, 2015-11-24 Beyond Knowledge Management Jay Liebowitz, 2016-04-19 Although knowledge management KM has already helped numerous organizations achieve competitive advantages many organizations have yet to embark on their knowledge management journey Geared for executives and senior managers Beyond Knowledge Management What Every Leader Should Know is concise and easy to read It looks at 10 areas where organi Knowledge Management Handbook Jay Liebowitz, 2012-06-25 Recent research shows that collaboration and social networking foster knowledge sharing and innovation by sparking new connections ideas and practices Yet these informal networks are often misunderstood and poorly managed Building on the groundbreaking bestselling first edition Knowledge Management Handbook Collaboration and Social Networking Second Edition focuses on two key elements in knowledge management collaboration and social networking To Innovate Connect the People Jay

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J Lipa, Paige E. Kane, Jose C. Menezes, 2017-06-26 This book addresses the rapidly emerging field of Knowledge Management in the pharmaceutical medical devices and medical diagnostics industries In particular it explores the role that Knowledge Management can play in ensuring the delivery of safe and effective products to patients The book also provides good practice examples of how the effective use of an organisation s knowledge assets can provide a path towards business excellence

New Approaches and Tendencies in Entrepreneurial Management Alexandru Costin Cîrstea, Ovidiu Nicolescu, George Plesoianu, 2017-06-23 This volume presents a set of innovative approaches to international management theory and practice It disseminates the most important results of scientific research in the organisation management field to professors management consultants researchers and managers at an international level It is structured in four sections covering the main areas of interest in management management of change innovation and quality knowledge management and intellectual capital entrepreneurship SMEs and social enterprises and university governance and management The book is aimed at management experts who aspire to use the latest methods techniques and practices of organisational leadership as well as students and others who are interested in the promotion and implementation of best practices in entrepreneurial Service Science Research, Strategy and Innovation: Dynamic Knowledge Management Methods Delener, N., 2012-01-31 This book explores areas such as strategy development service contracts human capital management leadership management marketing e government and e commerce Provided by publisher **Knowledge Management** (KM) Processes in Organizations Claire McInerney, Michael E.D. Koenig, 2022-06-01 Knowledge Management KM is an effort to increase useful knowledge in the organization It is a natural outgrowth of late twentieth century movements to make organizational management and operations more effective of higher quality and more responsive to constituents in a rapidly changing global environment This document traces the evolution of KM in organizations summarizing the most influential research and literature in the field It also presents an overview of selected common and current practices in knowledge management including the relationship between knowledge management and decision making with the intention of making a case for KM as a series of processes and not necessarily a manipulation of things The final section highlights the use of social networking and commonly adopted Web applications to increase the value of social capital and to connect practitioners with clients and colleagues Table of Contents Introduction Background Bibliographic Analysis Theorizing Knowledge in Organizations Conceptualizing Knowledge Emergence Knowledge Acts Knowledge Management in Practice Knowledge Management Issues Knowledge Management and Decision Making Social Network Analysis and KM Implications for the **Future Conclusion** Driving Career Results Linda Brenner, 2015-12-22 YOUR BEST ROUTE TO CAREER SUCCESS CREATE A PERSONAL DEVELOPMENT PLAN YOU OWN AND CONTROL Complete easy to use Individual Development Planning template for you or your colleagues Hundreds of bite sized practical no cost ways to take charge of your own development Plus Exclusive HR Tips for implementing Self Directed Employee Development at your company Take control of

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