# **Customer Service Training Series**

Great
Customer
Service
Over the
Telephone



The Telephone Can Be Your Greatest Asset or Your Worst Enemy! It's All Up to You!

> by Kimberly Peters



# <u>Great Customer Service Over The Telephone Customer</u> <u>Service Training Series</u>

**Patrick Vollmar** 

**Great Customer Service Over The Telephone Customer Service Training Series:** 

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