ESSENTIAL MANAGER'S

HANDBOOK



<u>It Manager S Handbook It Manager S Handbook</u>

Bill Holtsnider, Brian D. Jaffe

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IT Manager's Handbook Bill Holtsnider, Brian D. Jaffe, 2010-07-26 IT Manager's Handbook Second Edition provides essential information to help students understand the responsibilities of today s IT Management professionals not only planning network security and implementing disaster recovery plans but also such vital tasks as creating budgets administering compliance and managing staff In particular the book discusses business practices that are most critical to effective IT operations recruiting budgeting resource planning managing personnel and working with vendor This updated version includes expanded coverage on such critical IT management topics as security disaster recovery storage government regulatory compliance and project management Information is organized modularly so that instructors and students can delve directly into only the topics needed Each chapter contains additional resources sections for books articles and websites relevant to that topic It contains new material on key technology topics such as open source outsourcing offshoring and handhelds plus updated coverage of e commerce remote access intranets and LAN WAN management A completely updated and expanded second edition that provides practical easily accessible management advice written specifically for new IT managers Brings you up to speed on those business practices most critical to effective IT operations recruiting budgeting resource planning managing personnel and working with vendors Includes expanded coverage on such critical IT management topics as security disaster recovery storage government regulatory compliance and project management Organizes information modularly so you can delve directly into only the topics that you need Provides a unique management perspective on those specific technical issues with the most significant business ramifications Includes new material on key technology topics such as open source wireless handhelds outsourcing offshoring and operations as well as updated coverage of e commerce remote access intranets and LAN WAN management **IT Manager's Handbook** Bill Holtsnider, Brian D. Jaffe, 2012-02-22 Chapter 1 The Role of an IT Manager Chapter 2 Managing Your IT Team Chapter 3 Staffing Your IT Team Chapter 4 Project Management Chapter 5 Changing Companies Chapter 6 Budgeting Chapter 7 Security and Compliance including Disaster Recovery Chapter 8 Getting Started with the Technical Environment Chapter 9 Working with Users Chapter 10 Web 2 0 mobile tablets cloud social media etc IT Manager's Handbook Bill Holtsnider, Brian D. Jaffe, 2010 A guide to the management of an IT department covers such topics as staffing project management software security disaster recovery and working with users IT Manager's Handbook: The Business Edition Bill Holtsnider, Brian D. Jaffe, 2009-11-09 IT Manager's Handbook The Business Edition is a MUST HAVE guide for the advancing technology professional who is looking to move up into a supervisory role and is ideal for newly promoted IT managers who needs to quickly understand their positions It uses IT related examples to discuss business topics and recognizes the ever changing and growing demands of IT in today's world as well as how these demands impact those who work in the field Specific attention is paid to the latest issues including the challenges of dealing with a mobile and virtual workforce managing Gen X Yers and running an IT

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