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ITIL® 4 Foundation Pocket Handbook

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Itil 2015 Foundation Pocket Guide

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4 took a big leap into the modern world of IT service management covering the latest principles and practices in a customer focused service centric way enabling Agile principles for maximum support of any business **A pocket companion to PMI's PMBOK Guide Fifth edition** Anton Zandhuis, Paul Snijders, Thomas Wuttke, 2015-01-01 Note This pocket book is available in several languages English German French Spanish Dutch This pocket guide is based on the PMBOK Guide Fifth Edition It contains a summary of the PMBOK Guide to provide a quick introduction as well as a structured overview of this framework for project management This pocket guide deals with the key issues and themes within project management and the PMBOK Guide as follows Key terms and definitions in the project management profession A short overview of the activities of PMI Inc the organization and its standards PMBOK Guide Standard for Project Portfolio Management Standard for Program Management and other standards The essentials of the Project Lifecycle and Organization What are the key project management knowledge areas and processes Main target Group for this pocket guide is anyone with an interest in understanding the PMBOK Guide framework or a systematic approach for project management The book is also very useful for members of a project management team in a project environment using the PMBOK Guide as a shared reference A complete but concise description of the PMBOK Guide for anyone involved in projects or project management for only 15 95

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Cloud computing Haroldo Ferreira, 2025-01-03 A Série Universitária foi desenvolvida pelo Senac São Paulo com o intuito de preparar profissionais para o mercado de trabalho Os títulos abrangem diversas áreas abordando desde conhecimentos teóricos e práticos adequados às exigências profissionais at a forma o tica e s lida Cloud computing trata sobre as principais características da computação em nuvem al m de apresentar algumas das tecnologias que se relacionam com ela e que s o partes muito importantes desse nicho tecnol gico Entre os temas abordados temos o que de mais significativo na computação em nuvem como modelos de implantação ferramentas de gestão exemplos de provedores de nuvem e possibilidades de utilização da computação em nuvem O livro trata ainda sobre o que o profissional de tecnologia da informação deve focar para estar apto a trabalhar com nuvem computacional O objetivo proporcionar ao leitor uma visão geral da computação em nuvem e como ela pode ser utilizada

ITIL® 4 Foundation Pocket Handbook iCertify Training, 2019-06-13 All the facts you need to pass your ITIL 4 Foundation exam This is the ultimate revision guide is meant to be used as a supplemental learning for candidates preparing for the ITIL 4 Foundation exam It is fully aligned with the Foundation course and gives a clear and concise overview of the facts you need to pass the exam This pocket guide has been designed as an introductory overview for anyone who has an interest in or a need to understand more about the objectives content and coverage of ITIL This guide describes the key principles of IT service management and provides a high level overview of each of the core publications and associated lifecycle phases within ITIL ITIL Service Strategy ITIL Service Design ITIL Service Transition ITIL Service Operation ITIL Continual Service Improvement ITIL 4 provides the guidance organizations need to address new service management challenges and utilize the potential of modern technology It is designed to ensure a flexible coordinated and integrated system for the effective governance and management of IT enabled services

ITIL® V3 - A Pocket Guide Jan van Bon, 2020-06-11 Note This pocket book is available in several languages English German French This Pocket Guide is a concise summary of ITIL V 3 A quick portable reference tool to this leading standard within the Service Management community What are the key service management processes What is the lifecycle approach

ITIL® 2011 Edition - A Pocket Guide Jan van Bon a.o., 2011-12-30 Note This pocket book is available in several languages English

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IT Service Management Ernest Brewster, 2010 *The Itil V3 Service Management Awareness Pocket Guide* Michael Wedemeyer, Gerard Blokdijk, Ivanka Menken, 2008-12-01 This pocket toolbox hits the sweet spot as a quick reference guide for ITIL practitioners Don't expect this to be an in depth treatment However if you need a reference with enough meat to remind you of how why when what a particular activity or process is and should be used and also a little of the service management foundations supporting ITIL then you will find this to be a very valuable book to own This book is a very nice middle ground between the often complex and verbose learning textbooks and the often times overly brief pocket guides Highly recommended as one to keep handy when you're out there fighting those quality and productivity battles This pocket guide will provide you with Insight into the best practices for IT Service Management ITSM A Highlight of the ITIL V3 framework the theory and the concepts A Brief overview of each process and function A Highlight of the importance of ITIL in IT Organizations to support business processes An Outstanding Quick Reference Guide this ITIL Service Management Awareness Pocket Guide is for those people who wish to gain a concise fundamental understanding of the IT Infrastructure Library ITIL ITIL® V3 Jan van Bon, Arjen de Jong, Axel Kolthof, Mike Pieper, Ruby Tjassing, Annelies van der Veen, Tienke Verheijen, 2010-06-06 Note This pocket book is available in several languages English German French Dutch This Pocket Guide is a concise summary of ITIL V 3 A quick portable reference tool to this leading standard within the Service Management community What are the key service management processes What is the lifecycle approach *ITIL® Foundation* iCertify Training, 2019-02-27 ITIL Foundation CERTIFICATION GUIDE INCLUDES 20 High Quality self paced online videos 6 Realistic full length practice tests 170 Pages 200 Realistic Questions including chapter quiz Examination call outs Get certified on your first attempt To get access to the companion content kindly reach out to info@icertifytraining.com based on instructions provided on the book ITIL provides a framework of best practice guidance for IT service management and since its creation ITIL has grown to become the most widely accepted approach to IT service management in the world This pocket guide has been designed as an introductory overview for anyone who has an interest in or a need to understand more about the objectives content and coverage of ITIL This guide describes the key principles of IT service management and provides a high level overview of each of the core publications and associated lifecycle phases within ITIL ITIL Service Strategy ITIL Service Design ITIL Service Transition ITIL Service Operation ITIL Continual Service Improvement An overview of the qualifications scheme is also included The guidance in the ITIL publications is applicable generically and is of benefit to all IT organizations irrespective of their size or the technology in use It is neither bureaucratic nor unwieldy if utilized sensibly and in full recognition of the business needs of the organization

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