



A Guide to Customer User Support for Help Desk and Support Specialists

Fifth Edition

Fred Beisse

Guide To Computer User Support 5th Edition

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USB Complete: The Developer's Guide, Fifth Edition Jan Axelson, 2015-03-01 Developers who design and program USB devices have a new resource in the fifth edition of *USB Complete The Developer's Guide* This edition adds an introduction to USB 3.1 and SuperSpeedPlus bus which offers a 2x increase in bus speed over USB 3.0's SuperSpeed For designs that don't require USB 3.1's capabilities the book also covers USB 2.0 technology and applications *USB Complete Fifth Edition* bridges the gap between the technical specifications and the real world of design and programming Author Jan Axelson distills the fundamentals of the protocols and guides developers in choosing device hardware deciding whether to target a USB class driver or another host driver and writing device firmware and host applications Example code in Visual C shows how to detect and access USB devices and how to program and communicate with vendor defined devices that use the human interface device HID class driver and Microsoft's WinUSB driver Also covered are how to use bus power including new advanced power delivery capabilities wireless communications for USB devices and developing embedded hosts including dual role USB On The Go devices Programmers and hardware designers can rely on *USB Complete's Fifth Edition* to help get projects up and running quickly Students and hobbyists will learn how to use the interface built into every PC Instructors will find inspiration and guidance for class projects *A Guide to Computer User Support for Help Desk and Support Specialists* Fred Beisse, 2012-03-26 Equip current and future user support professionals with the critical people skills and exceptional technical knowledge necessary to provide outstanding support with Beisse's *A GUIDE TO COMPUTER USER SUPPORT FOR HELP DESK AND SUPPORT SPECIALISTS 5E* This

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Information Technology for Librarians and Information Professionals, Jonathan M. Smith, 2021-03-25 This comprehensive primer introduces information technology topics foundational to many services offered in today s libraries and information centers Written by a librarian it clearly explains concepts familiar to the I T professional with an eye toward practical applications in libraries for the aspiring technologist Chapters begin with a basic introduction to a major topic then go into enough technical detail of relevant technologies to be useful to the student preparing for library technology and systems work or the professional needing to converse effectively with technology experts Many chapters also present current issues or trends for

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Health Informatics: Practical Guide Seventh Edition
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