

Liz Gallacher and Helen Morris

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# Itil Foundation Exam Study Guide Liz Gallacher

**Helen Morris,Liz Gallacher**



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*Establishing SRE Foundations*

Vladyslav Ukis, 2022-09-29

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dapat memastikan bahwa layanan TI dan proses proses yang terkait selalu diperbaiki dan ditingkatkan untuk mendukung tujuan bisnis organisasi Hal ini akan membantu organisasi untuk meningkatkan kepuasan pelanggan meningkatkan efisiensi dan efektivitas layanan TI dan meningkatkan daya saing bisnis secara keseluruhan **ITIL Intermediate Certification**

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**What You Will Learn**

- Know the basics of ITIL as you prepare for the ITIL Foundation certification exam
- Understand ITIL through examples
- Be aware of ITIL's relevance to DevOps and DevOps concepts

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