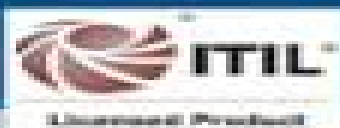


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The Practice of Enterprise Modeling Robert Andrei Buchmann, Dimitris Karagiannis, Marite Kirikova, 2018-10-25 This volume constitutes the proceedings of the 11th IFIP WG 8.1 Conference on the Practice of Enterprise Modeling held in October November 12 2018 in Vienna Austria The conference was created by the International

Federation for Information Processing IFIP Working Group 8.1 to offer a forum for knowledge transfer and experience sharing between the academic and practitioner communities. The 21 full papers and 5 short papers accepted were carefully reviewed and selected from 64 submissions. They are grouped by the following topics: business process modeling, model derivation, collaboration modeling, reviews and analyses of modeling methods, semantics and reasoning, experience reports and teaching challenges.

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Engineering the Transformation of the Enterprise Stephan Aier, Peter Rohner, Joachim Schelp, 2021-09-01. The topics in this book cover a broad range of research interests from business engineering and its application in corporate and business networking contexts to design science research as well as applied topics where those research methods have been employed for modeling data warehousing, information systems management, enterprise architecture, management of large and complex projects and enterprise transformation. The book is a Festschrift for Robert Winter in order to appreciate his work and to honor him as a personality with a high reputation in the information systems community. To this end, many professional colleagues or long-time companions both from the Institute of Information Management at the University of St. Gallen as well as from the international research community dedicated articles on topics related to Robert's research. They reflect his ambition to uncompromisingly conduct high-class research that fuels the research community and at the same time contributes to improved industrial practice. The book is organized in three major parts: Part I: Business Engineering and Beyond focuses on the methodology strongly shaped by Robert in St. Gallen with a focus on research being applied in corporate contexts. Part II: Design Science Research spans from reflections on the practice of design science research to perspectives on design science research methodologies and eventually up to considerations to teach design science research methodology. Part III: Applied Fields combines various applications of design science and related research methodologies with practical problems and future research topics.

IT Service Management Ernest Brewster, 2010.

ITIL Foundation Exam Study Guide Liz Gallacher, Helen Morris, 2012-08-15. Everything you need to prepare for the ITIL exam. Accredited to 2011 syllabus. The ITIL Information Technology Infrastructure Library exam is the ultimate certification for IT service management. This essential resource is a complete guide to preparing for the ITIL

Foundation exam and includes everything you need for success Organized around the ITIL Foundation 2011 syllabus the study guide addresses the ITIL Service Lifecycles the ITIL processes roles and functions and also thoroughly explains how the Service Lifecycle provides effective and efficient IT services Offers an introduction to IT service management and ITIL V3 service strategy Highlights the topics of service design and development and the service management processes Reviews the building testing authorizing documenting and implementation of new and changed services into operation Addresses creating and maintaining value for customers through monitoring and improving services processes and technology Download valuable study tools including practice exams flashcards a glossary of key terms and more If you prefer self study over the more expensive training course but you don't want to skim on information or preparation then this study guide is for you

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