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Vladyslav Ukis, 2022-09-29

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dapat memastikan bahwa layanan TI dan proses proses yang terkait selalu diperbaiki dan ditingkatkan untuk mendukung tujuan bisnis organisasi Hal ini akan membantu organisasi untuk meningkatkan kepuasan pelanggan meningkatkan efisiensi dan efektivitas layanan TI dan meningkatkan daya saing bisnis secara keseluruhan **ITIL Intermediate Certification**

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What You Will Learn

- Know the basics of ITIL as you prepare for the ITIL Foundation certification exam
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- Be aware of ITIL's relevance to DevOps and DevOps concepts

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