

☐ MarkQuestion **19** of 26 (Exam A, Q1)

Which of the following BEST describes the purpose of Event Management?

- ☐ A. To detect events, make sense of them and determine the appropriate control action
- ☐ B. To monitor interactions and exceptions within the infrastructure
- ☐ C. To monitor and control the activities of technical staff
- ☐ D. To detect and escalate exceptions to normal service operation



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