

HONG KONG MANAGEMENT CASES IN HOTEL MANAGEMENT

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Hong Kong Management Cases In Hotel Management Management Development Series

**Peter J. Buckley, Peter
Enderwick, Hinrich Voss**



Hong Kong Management Cases In Hotel Management Management Development Series:

Hong Kong Management Cases in Hotel Management Management Development Centre of Hong Kong, 1996 Until recently very few case books are written about Hong Kong's hotel management. Most case books have drawn their materials from North America and Europe. There are very few which reflect the local situation familiar to readers in Hong Kong. To remedy this situation the Case Clearing House of Hong Kong encouraged local authors to write cases based on true to life Hong Kong situations. Managers in the hospitality industry will find the situations presented in the book similar to those they face in their work and will be able to learn from the discussions of the cases presented. Students will find the cases a useful means of enhancing their understanding of hospitality management practice in Hong Kong. **Hong Kong Management Cases in Information Systems Management**, 1996 *Hong Kong Cases in Human Resources Management*, 1998 Until recently few case books have been written about human resources management in Hong Kong. To address this situation the Case Clearing House of Hong Kong has encouraged local authors to write cases based on true to life Hong Kong situations. In this volume eighteen cases are selected from the library of the Case Clearing House. Areas covered include introduction to human resources management, human resources planning, staffing, orientation and placement, management and development, compensation and benefits, employee management and occupational safety. Managers in the human resources related industry will find the situations presented in the book similar to those they face in their work and will be able to learn from the discussions of the cases presented. Students will find the cases a valuable means of developing their understanding of human resources practice in Hong Kong. The book will also benefit trainers who will be able to make use of the cases on training programmes. Business English and Communication Moira Sambey, 1999 The book begins with the basics of communication and sentence structure in English and leads the reader step by step through to the formal report writing and public speaking with the aim of improving the reader's speaking, listening, reading and writing skills essential in today's global business world. The book is designed for intermediate level students and readers and those at the advanced level who wish to give a final polish to their skills. It is suitable both for classroom use and self study adopting a hands-on approach to learning. Language learning is a living process through the many exercises and tasks in the book the reader will have ample opportunity to practice and learn the art of communication. *International Cases in Tourism Management* Susan Horner, John Swarbrooke, 2004-02-18 *International Cases in Tourism Management* includes Profiles of individual companies, Case studies on destination management and marketing, Material on different management functions in tourism such as marketing and human resource management, Case studies of particular types of tourism such as ecotourism and cultural tourism. The case studies are supplemented by exercises and questions which ensure that for students and tutors alike the book is the ideal accompaniment to all tourism courses. *International Encyclopedia of Hospitality Management 2nd edition* Abraham Pizam, 2012-06-25 The *International Encyclopedia of Hospitality Management* is the definitive reference

work for any individual studying or working in the hospitality industry There are 185 Hospitality Management degrees in the UK alone This new edition updates and significantly revises twenty five per cent of the entries and has an additional twenty new entries New online material makes it the most up to date and accessible hospitality management encyclopedia on the market It covers all of the relevant issues in the field of hospitality management from a sectoral level lodging restaurants food service time share clubs and events as well as a functional one accounting and finance marketing strategic management human resources information technology and facilities management Its unique user friendly structure enables readers to find exactly the information they require at a glance whether they require broad detail that takes a more cross sectional view across each subject field or more focused information that looks closely at specific topics and issues within the hospitality industry today

Strategic Human Resource Management in the Hospitality Industry: A Digitalized Economic Paradigm Kankaew, Kannapat, 2023-03-13 Human resources are critical within organizations particularly in the modern world where technology can be acquired to produce the same quality of products Today in the context of the digitalized economy hospitality organizations must ensure their human resources are evolving with the times to remain competitive Strategic Human Resource Management in the Hospitality Industry A Digitalized Economic Paradigm discusses strategic human resource management in the hospitality industry and sheds light on every aspect of human resource management in the hospitality industry globally such as from selection recruitment training and development performance management compensation and benefit and employee retention Covering key topics such as technology integration leadership and tourism this reference work is ideal for industry professionals managers business owners administrators policymakers researchers academicians scholars instructors and students

Case Based Research in Tourism, Travel, and Hospitality Marianna Sigala, Marcela Fang, Anastasia Yeark, Julia N. Albrecht, Oscar Vorobjovas-Pinta, 2024-05-07 This book consolidates case study based research in tourism travel hospitality and events under one roof It aims to consolidate cutting edge case study based research within the wider tourism industry that investigates topical and contemporary industry challenges and practices which in turn can help tourism scholars to build new theory for advancing tourism research and educational practices Case study based research is well recognised for its ability to develop theories and to support pedagogical aims This book explores the repercussions of COVID 19 on tourism in how this has magnified the need and the urgency to use case based research and teaching COVID 19 has accelerated profound changes in the tourism industry that are demonstrated in transformed consumer profiles and behaviours industry structures business models and operations and tourism labour markets Subsequently tourism educators providers and researchers are required to study and address the abovementioned changes by undertaking transformational tourism research that can challenge and shift existing theories and knowledge frontiers help industry and academia alike to reset new industry standards and 2 develop tourism graduates that meet the new industry requirements are resilient flexible and adaptable they possess transferable knowledge and skills that can solve real industry

problems The aim of this book to meets the market gap of books focusing on case study based research and teaching and further expands to address the COVID 19 repercussions and opportunities for tourism research and case studies

Contemporary Hospitality and Tourism Management Issues in China and India Stephen Ball,Susan Horner,Kevin Nield,2009-11-04 This book represents a comprehensive authoritative and up to date analysis of key sectors in the hospitality and tourism industries in China and India and will address the market s growing need for information on Tourism in China and India The text will be written in an accessible style drawing on the authors wealth of theoretical educational and industry experience The text will contain inputs from academic colleagues and commercial contacts from the identified region Case studies will give real life experiences of hospitality and tourism companies and organisations operating in this region and will include interactive exercises and discussion points

Tourism Education and Asia Claire Liu,Heike Schänzel,2018-12-12 This book looks at various aspects of tourism education in Asian countries and the impacts of sustainable development in tourism education to the Asian student markets It provides an insightful and authoritative account of the various issues that are shaping the higher educational world of tourism education in Asia and for its Asian students overseas and it highlights the creative inventive and innovative ways that educators are responding to these issues The book is composed of contributions from specialists in the field and is international in scope It is divided into four parts an introduction setting the scene of tourism education and Asia case studies of tourism education in various Asian countries case studies of tourism education of Asian students abroad and their trans national student experiences and broader perspectives on intra Asian and transnational tourism education The book provides a systematic guide to the current state of knowledge on tourism education and Asia and its future direction and is essential reading for students researchers educational practitioners and academics in Tourism Studies

ICTR 2021 4th International Conference on Tourism Research Prof Cândida Silva,Prof Mónica Oliveira ,Prof Susana Silva,2021-05-20 Conference Proceedings of 4th International Conference on Tourism Research

Managerial Competence Within the Hospitality and Tourism Service Industries John Saeed,2006-09-27 Focusing particularly on the hospitality and tourism industry this book examines the topical issue of cross cultural managerial competence across all managerial functions the book balances theory and practical application

Handbook of Research on Disruptive Innovation and Digital Transformation in Asia Ordóñez de Pablos, Patricia,Zhang, Xi,Almunawar, Mohammad Nabil,2021-05-28 With new technologies constantly being created implemented and sold it is a robust opportunity for companies to hop on board with the latest digital trends With the business world undergoing rapid changes and advancements in current times the transformation process has been rapid and the disruptions significant This has created a culture of innovation and a plethora of available business opportunities especially when focused on Central Asia Southeast Asia and East Asia Along with these innovative technologies and new opportunities in the business world comes challenges and trends within the Asian region that require more attention and advanced research to fully understand this digital

transformation era and the resulting impacts challenges and solutions The Handbook of Research on Disruptive Innovation and Digital Transformation in Asia addresses key topics for understanding business opportunities in Asia covering a variety of challenges and nations in the Asian region from technological disruption and innovation to connectivity and economic corridors in Asia Islamic finance and tourism and more Due to its innovative topics and approaches geographical focus and methodologies the chapters provide readers with a unique value in bringing new perspectives to understanding emerging businesses and challenges in Asia This book is ideal for professors in academia deans students politicians policymakers corporate heads of firms senior general managers managing directors information technology directors and managers and researchers

Managing Quality Cultural Tourism Priscilla Boniface, 2013-06-17 Managing Quality Cultural Tourism is an authoritative look at how to manage cultural tourist sites to best meet the needs of the visitors the presenters and the site itself As cultural tourism increases the management of heritage sites becomes more complex Priscilla Boniface addresses these crucial management issues using a marketing approach to identify the needs of all concerned This volume is specifically aimed at professionals and students of leisure tourism and heritage management It provides an invaluable background to cultural tourism and then focuses on some important issues involved with managing a heritage site education entertainment and preservation and considers appropriate ways of dealing with the needs of the tourist the presenters and the cultural site Managing Quality Cultural Tourism suggests a way forward for cultural tourism It is an indispensable tool for all involved in tourism and heritage industries

International Business Peter J. Buckley, Peter Enderwick, Hinrich Voss, 2022 Now in its second edition and in collaboration with their contributing authors world renowned academics Peter J Buckley FBA OBE Peter Enderwick and Hinrich Voss draw on their wealth of experience and expertise to present a truly global text on international business The Global Factory framework developed by Peter J Buckley forms an overarching coherent and accessible model for understanding how businesses operate globally Synthesising perspectives from economics social anthropology political economy and management International Business also provides a multitude of examples case studies and insights from across the globe that link theory to management practices all to equip you for the challenges faced in the business world today Engaging examples include internationally recognised companies such as Nike Ben and Jerry s TikTok and Maersk as well as organizations from emerging markets such as Saudi Arabia Brazil and Turkey Opening cases discuss real challenges faced by international businesses inviting you to discuss and devise your own solutions while closing cases and IB Insights offer opportunities to further reflect on international business practices at real global companies Stretch your critical thinking skills by engaging with the Topics for Debate and build strong academic understanding by looking at the Research Insights which introduce key scholarship and provide commentary on seminal international business research This fully revised and more concise edition is your ideal guide to international business An exciting development for this new edition the enhanced e book offers an even more flexible and seamless way to learn www.oxfordtextbooks.co.uk

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Behaviour Reassessed Elisabeth M Wilson, 2001-03-22 Most books on Organizational Behaviour are still gender free zones. This book however treats gender as it needs to be treated as a fundamental organizing principle of organization. Professor Paul Iles of Liverpool Business School, Liverpool John Moores University, challenges mainstream accounts of organizational behaviour and management which treat gender as an optional extra. This book demonstrates how it can be an essential organizing principle. Each chapter covers one or more of the principal mainstream topics before deconstructing and critiquing these and suggesting other ways of understanding these issues.

International Executive Development Programmes Roderick Millar, 2003 Annual guide to educational institutions and business centers offering executive and management education worldwide. Relevant for executives seeking international business education exposure. Index of specialties ranging from accounting, strategy, planning and change management through conflict management, corporate finance and strategy to global management, leadership, logistics, project management and recruitment and team building, listing which schools offer them. This is the only genuinely international directory to senior management education. There are clearly a large number of US directories to North American MBA courses and other countries produce similar publications. However, information on shorter courses as covered by this Guide are rare. Now in its seventh edition, this directory to worldwide courses for middle and senior management has been extensively revised and is linked to a dedicated website. The directory is backed up by a series of articles from leading business schools, management academics and executives from leading companies. These articles focus on different aspects and approaches to executive education.

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