

Maintenance Benchmarking and Best Practices

A Profit- and Customer-Centered Approach



- Industry best practices
- Tactical and strategic action plans
- Measure benefits and validate ROI

Ralph W. Peters

Maintenance Benchmarking And Best Practices

Terry Wireman



Maintenance Benchmarking And Best Practices:

Benchmarking Best Practices in Maintenance Management Terry Wireman, 2004 All the necessary tools to be successful

Maintenance Benchmarking and Best Practices Ralph W. Peters, 2010-06-14 Over the past decade companies have redirected their maintenance operational focus from internal cost cutting to profit maximization This approach is referred to as profit centered maintenance Peters provides maintenance supervisors and managers with a benchmarking best practices road map called the Maintenance Operations Scoreboard The Scoreboard will allow maintenance managers to a determine and quantify benefits and savings b improve craft productivity and c define a strategy to improve efficiency and productivity These things are at the heart of a successful Profit Centered Maintenance organization The author devised Maintenance Operations Scoreboard is used to perform over 200 maintenance evaluations in over 5 000 profit centered maintenance organizations For example at Honda of America it was used extensively to direct maintenance strategy It was later translated into Japanese for presentation to key Japanese executives Another excellent example is Boeing Commercial Aircraft Inc Boeing combined elements from this same Scoreboard with their company wide maintenance goals to develop The Boeing Scoreboard for Maintenance Excellence Over 60 facility maintenance work units at region group and team levels are evaluated at on site visits using the Scoreboard criteria

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Benchmarking Best Practices for Maintenance, Reliability and Asset Management Terry Wireman, 2014-08-22 Updated to account for ISO 55000 this best selling book now includes an overview of this seminal and long awaited standard and identifies the specific points where ISO 55000 will impact Maintenance and Reliability New graphics to enhance the texts main points have been added throughout As with past editions the third edition provides a logical step by step methodology that will enable any company to properly benchmark its maintenance function It presents an overview of the benchmarking

process a detailed form for surveying and grading maintenance management and a database of the results of more than 100 companies that have used this survey Widely used this work has proven to be an invaluable planning guide and on the job reference for maintenance managers plant engineers operations managers and plant managers **Benchmarking Best Practices in Maintenance Management** Terry Wireman,2005-01-01 Save 25% off the combined retail price when you buy this Book and CD ROM combination edition of this popular book The CD contains the complete contents of the book fully searchable with interactive table of contents and index in Adobe s popular portable document format PDF As the only reference that provides vital information in a concise and easy to use format Benchmarking Best Practices in Maintenance Management will provide users with all the necessary tools to be successful in benchmarking maintenance management As a revision of the author s previously successful resource World Class Maintenance Management it presents a logical step by step methodology that will enable a company to conduct a cost effective benchmarking effort It presents an overview of the benchmarking process a self analysis and a database of the results of more than 100 companies that have used the analysis This is an excellent reference manual I believe it should be in the hands of every manager engineer and supervisor in the maintenance field James A Collier University of Arkansas **Maintenance and Reliability Best Practices** Ramesh Gulati,Ricky Smith,2009 **Handbook of Industrial Engineering** Gavriel Salvendy,2001-05-25 Unrivalled coverage of a broad spectrum of industrial engineering concepts and applications The Handbook of Industrial Engineering Third Edition contains a vast array of timely and useful methodologies for achieving increased productivity quality and competitiveness and improving the quality of working life in manufacturing and service industries This astoundingly comprehensive resource also provides a cohesive structure to the discipline of industrial engineering with four major classifications technology performance improvement management management planning and design control and decision making methods Completely updated and expanded to reflect nearly a decade of important developments in the field this Third Edition features a wealth of new information on project management supply chain management and logistics and systems related to service industries Other important features of this essential reference include More than 1 000 helpful tables graphs figures and formulas Step by step descriptions of hundreds of problem solving methodologies Hundreds of clear easy to follow application examples Contributions from 176 accomplished international professionals with diverse training and affiliations More than 4 000 citations for further reading The Handbook of Industrial Engineering Third Edition is an immensely useful one stop resource for industrial engineers and technical support personnel in corporations of any size continuous process and discrete part manufacturing industries and all types of service industries from healthcare to hospitality from retailing to finance Of related interest HANDBOOK OF HUMAN FACTORS AND ERGONOMICS Second Edition Edited by Gavriel Salvendy 0 471 11690 4 2 165 pages 60 chapters A comprehensive guide that contains practical knowledge and technical background on virtually all aspects of physical cognitive and social ergonomics As such it can be a valuable source of information for any individual or

organization committed to providing competitive high quality products and safe productive work environments John F Smith Jr Chairman of the Board Chief Executive Officer and President General Motors Corporation From the Foreword *HVAC Maintenance and Operations Handbook* Robert C. Rosaler, 1998 Part I Introduction Glossary of HVAC Terms The HVAC Design Factor Building Design and Equipment Location Part II Commissioning Introduction to Commissioning The Commissioning Process The Commissioning Specification Commissioning Check Lists Commissioning Computer Based Control Systems Part III Management of Maintenance and Repair Strategic Planning Preventive Predictive Proactive Maintenance Maintenance In House versus Outsourcing Computerized Maintenance Reliability Centered Maintenance Stores and Parts Management Part IV Maintenance and Repair Technology Piping and Ductwork Air Moving Equipment Pumps and Valves Heating Equipment Cooling Equipment Air Distribution System Control Equipment Condensate Control **Reliable Maintenance Planning, Estimating, and Scheduling** Ralph Peters, 2014-11-19 Written specifically for the oil and gas industry Reliable Maintenance Planning Estimating and Scheduling provides maintenance managers and engineers with the tools and techniques to create a manageable maintenance program that will save money and prevent costly facility shutdowns The ABCs of work identification planning prioritization scheduling and execution are explained The objective is to provide the capacity to identify select and apply maintenance interventions that assure an effective maintenance management while maximizing equipment performance value creation and opportune and effective decision making The book provides a pre and post self assessment that will allow for measure competency improvement Maintenance Managers and Engineers receive an expert guide for developing detailed actions including repairs alterations and preventative maintenance The nuts and bolts of the planning estimating and scheduling process for oil and gas facilities Step by step maintenance guide will provide long term results based operational services Case studies based on the oil and gas industry Cases on Optimizing the Asset Management Process González-Prida, Vicente, Márquez, Carlos Alberto Parra, Márquez, Adolfo Crespo, 2021-10-15 It is critical to improve the asset management system implementation as well as economics and industrial decision making to ensure that a business may move smoothly internally Maintenance management should be aligned to the activities of maintenance in accordance with key business strategies which must be designed under the comprehensive approach of an asset management process After transforming the priorities of the business into priorities of maintenance maintenance managers will use their medium team strategies to tackle potential weaknesses in the maintenance of the equipment in accordance with these objectives Cases on Optimizing the Asset Management Process explains and summarizes the processes and the reference frame necessary for the implementation of the Maintenance Management Model MMM This book acts as an overview of the current state of the art in asset management providing innovative tools and practices from the fourth industrial revolution Presenting topics like criticality analysis physical asset maintenance and unified modelling language this text is essential for industrial and manufacturing engineers plant supervisors academicians researchers

advanced level students technology developers and managers who make decisions in this field Instrument Engineers' Handbook, Volume 3 Bela G. Liptak, Halit Eren, 2018-10-08 Instrument Engineers Handbook Volume 3 Process Software and Digital Networks Fourth Edition is the latest addition to an enduring collection that industrial automation AT professionals often refer to as the bible First published in 1970 the entire handbook is approximately 5 000 pages designed as standalone volumes that cover the measurement Volume 1 control Volume 2 and software Volume 3 aspects of automation This fourth edition of the third volume provides an in depth state of the art review of control software packages used in plant optimization control maintenance and safety Each updated volume of this renowned reference requires about ten years to prepare so revised installments have been issued every decade taking into account the numerous developments that occur from one publication to the next Assessing the rapid evolution of automation and optimization in control systems used in all types of industrial plants this book details the wired wireless communications and software used This includes the ever increasing number of applications for intelligent instruments enhanced networks Internet use virtual private networks and integration of control systems with the main networks used by management all of which operate in a linked global environment Topics covered include Advances in new displays which help operators to more quickly assess and respond to plant conditions Software and networks that help monitor control and optimize industrial processes to determine the efficiency energy consumption and profitability of operations Strategies to counteract changes in market conditions and energy and raw material costs Techniques to fortify the safety of plant operations and the security of digital communications systems This volume explores why the holistic approach to integrating process and enterprise networks is convenient and efficient despite associated problems involving cyber and local network security energy conservation and other issues It shows how firewalls must separate the business IT and the operation automation technology or AT domains to guarantee the safe function of all industrial plants This book illustrates how these concerns must be addressed using effective technical solutions and proper management policies and practices Reinforcing the fact that all industrial control systems are in general critically interdependent this handbook provides a wide range of software application examples from industries including automotive mining renewable energy steel dairy pharmaceutical mineral processing oil gas electric power utility and nuclear power *Instrument Engineers' Handbook* Bela G. Liptak, Halit Eren, 2011-08-19 Instrument Engineers Handbook Volume 3 Process Software and Digital Networks Fourth Edition is the latest addition to an enduring collection that industrial automation AT professionals often refer to as the bible First published in 1970 the entire handbook is approximately 5 000 pages designed as standalone volumes that cover the measurement Volume 1 control Volume 2 and software Volume 3 aspects of automation This fourth edition of the third volume provides an in depth state of the art review of control software packages used in plant optimization control maintenance and safety Each updated volume of this renowned reference requires about ten years to prepare so revised installments have been issued every decade taking into account the numerous

developments that occur from one publication to the next Assessing the rapid evolution of automation and optimization in control systems used in all types of industrial plants this book details the wired wireless communications and software used This includes the ever increasing number of applications for intelligent instruments enhanced networks Internet use virtual private networks and integration of control systems with the main networks used by management all of which operate in a linked global environment Topics covered include Advances in new displays which help operators to more quickly assess and respond to plant conditions Software and networks that help monitor control and optimize industrial processes to determine the efficiency energy consumption and profitability of operations Strategies to counteract changes in market conditions and energy and raw material costs Techniques to fortify the safety of plant operations and the security of digital communications systems This volume explores why the holistic approach to integrating process and enterprise networks is convenient and efficient despite associated problems involving cyber and local network security energy conservation and other issues It shows how firewalls must separate the business IT and the operation automation technology or AT domains to guarantee the safe function of all industrial plants This book illustrates how these concerns must be addressed using effective technical solutions and proper management policies and practices Reinforcing the fact that all industrial control systems are in general critically interdependent this handbook provides a wide range of software application examples from industries including automotive mining renewable energy steel dairy pharmaceutical mineral processing oil gas electric power utility and nuclear power

Managing Protected Areas Michael Lockwood, Graeme Worboys, Ashish Kothari, 2012-05-04 This handbook produced by world renowned experts from the World Conservation Union IUCN spans the full terrain of protected area management and is the international benchmark for the field The book employs dozens of detailed international cases studies hundreds of concise topical snapshots maps tables illustrations and a colour plate section as well as evaluation tools checklists and numerous appendices to cover all aspects of park management from biodiversity to natural heritage to financial management The book establishes a conceptual underpinning for protected area management presents guiding principles for the 21st century reflects recent work on international best practice and provides an assessment of skills required by professionals As the most authoritative guide ever compiled to the principles and practice of protected area management this volume is essential for all professionals and students in all countries and contexts

Maintenance Costs and Life Cycle Cost Analysis Diego Galar, Peter Sandborn, Uday Kumar, 2017-09-18 Authors have attempted to create coherent chapters and sections on how the fundamentals of maintenance cost should be organized to present them in a logical and sequential order Necessarily the text starts with importance of maintenance function in the organization and moves to life cycle cost LCC considerations followed by the budgeting constraints In the process they have intentionally postponed the discussion about intangible costs and downtime costs later on in the book mainly due to the controversial part of it when arguing with managers The book will be concluding with a short description of a number of sectors where maintenance cost

is of critical importance The goal is to train the readers for a deeper study and understanding of these elements for decision making in maintenance more specifically in the context of asset management This book is intended for managers engineers researchers and practitioners directly or indirectly involved in the area of maintenance The book is focused to contribute towards better understanding of maintenance cost and use of this knowledge to improve the maintenance process Key Features Emphasis on maintenance cost and life cycle cost especially under uncertainty Systematic approach of how cost models can be applied and used in the maintenance field Compiles and reviews existing maintenance cost models Consequential and direct costs considered Comparison of maintenance costs in different sectors infrastructure manufacturing transport

Handbook of Research on Data Science for Effective Healthcare Practice and Administration Noughabi, Elham Akhond Zadeh, Raahemi, Bijan, Albadvi, Amir, Far, Behrouz H., 2017-07-20 Data science has always been an effective way of extracting knowledge and insights from information in various forms One industry that can utilize the benefits from the advances in data science is the healthcare field The Handbook of Research on Data Science for Effective Healthcare Practice and Administration is a critical reference source that overviews the state of data analysis as it relates to current practices in the health sciences field Covering innovative topics such as linear programming simulation modeling network theory and predictive analytics this publication is recommended for all healthcare professionals graduate students engineers and researchers that are seeking to expand their knowledge of efficient techniques for information analysis in the healthcare professions

Sustaining the Military Enterprise Dennis F.X. Mathaisel, 2007-12-22 The U S government mandates that all Department of Defense logistic wide initiatives adopt commercially proven practices and strategies to undergo maintenance repair and overhaul MRO transformations Reasons for the drastic order include aging weapons systems an aging workforce limited financial resources and new technologies just to name

The Modern Theory of the Toyota Production System Phillip Marksberry, 2012-11-27 Numerous books have been written about Toyota s approach to workplace improvement however most describe Toyota s practices as case studies or stories Designed to aid in the implementation of Lean manufacturing The Modern Theory of the Toyota Production System A Systems Inquiry of the Worlds Most Emulated and Profitable Management System explains

Practical Benchmarking: The Complete Guide M. Zairi, P. Leonard, 2011-06-27 by Bob Camp The business improvement topic and quality tool called benchmarking is becoming widely understood and broadly applied There are now application firms that exist in almost all segments of the economy including industrial either produce a product or a service non profit organizations such as healthcare government and education The approach is starting to spread around the globe with initiatives in Europe Asia Pacific and South America This is commendable and reassuring and must show that there is significant interest in the approach and that it works What is missing however are books and reference material that are not solely prepared in the US where benchmarking started These would include examples of applications relevant to the local area and industries They would include references to

articles written about benchmarking appearing in local publications In this fashion those interested would have near hand case histories of the use of benchmarking and therefore become encouraged to use the technique Zairi and Leonard have done the benchmarking community a real service by documenting the European view and application of benchmarking to a wide range of examples But they have not stopped there Their text includes treatment of a number of related facets of benchmarking that makes this a fairly thorough text

Higher Education Ensuring Quality Digital Higher Education in Hungary OECD,2023-03-29 The emergence of fully online hybrid and blended forms of higher education has led governments quality assurance agencies and higher education institutions HEIs across the OECD to reflect on how to ensure that digital education provides learners with opportunities to reach learning and employment outcomes similar to those achieved through traditional in person instruction Building on stakeholder engagement and comparative analysis this report offers an assessment of Hungary's quality assurance system for higher education and more specifically its strengths and weaknesses for assuring the quality of digital higher education

Uptime John D. Campbell,James V. Reyes-Picknell,2015-08-18 Uptime describes the combination of activities that deliver fewer breakdowns improved productive capacity lower costs and better environmental performance The bestselling second edition of Uptime has been used as a textbook on maintenance management in several postsecondary institutions and by many companies as the model framework for their mai

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