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for higher education institutions in planning and allocating IT resources managing the ownership of IT and other business projects while developing strategic committees and providing appropriate governance within the context of institutional objectives

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Release, Control and Validation Duncan Anderson,Stationery Office,2013-11-04 Updated in line with the ITIL 2011 editions and the Release Control and Validation RCV syllabus this quick reference guide is a useful study aid for the RCV module of the ITIL Intermediate Capability qualification Beyond the exam this handbook is a practical resource that can be used in the workplace Companion volumes covering the other Intermediate Capability modules are also available *Study Blast ITIL Service Transition* Matt Satori,2013-07-21 Pass the ITIL Service Transition Exam with help from a Study Blast This book covers an Intermediate ITIL exam So what is a Study Blast A Study Blast is a book of facts and items listed out for you to read learn and memorize before taking a test What can you do with the book Try making flashcards from the items that give you difficulty Read through before taking a practice test Review after your practice tests Read this book the night before the exam Make your own quizzes and tests Use this book for group studies All that and more We review all the latest data

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