Knowledge Management in the Public Sector

A Blueprint for Innovation in Government

David E. McNabb

Knowledge Management In The Public Sector A Blueprint For Innovation In Government

AW Rasmussen

Knowledge Management In The Public Sector A Blueprint For Innovation In Government:

Knowledge Management in the Public Sector David E McNabb,2015-01-28 This comprehensive text introduces public management students and government and nonprofit administrators to the principles and practices of Knowledge Management The first book to focus exclusively on knowledge management techniques in government agencies it covers such important concepts as collecting categorizing processing distributing and archiving critical organization data and information and then converting and disseminating these resources to all who need to share in the organizational knowledge Written in an easy to read non technical style the book includes a thorough review of the current literature in the field as well as a comprehensive presentation of Knowledge Management techniques Extensive illustrations models checklists and instructions lead readers through the steps involved in instituting KM programs in government and non profit agencies
Knowledge Management In The Public Sector: A Blueprint For Innovation In Government David E. McNabb,2007 **Knowledge Management Practices in the Public Sector** Ismyrlis, Vasileios,Tarnanidis, Theodore,Moschidis, Efstratios,2019-12-27 The public sector provides services to the public and does not expect to acquire financial gain hence the practices from the private sector could not be used efficiently without modification bearing in mind that the main scope of the public organization is to provide quality services to the citizens Knowledge management can acquire and transfer knowledge in order to succeed in this effort and to confront challenges that exist in the modern knowledge economy Therefore knowledge management can play a vital role in the reorganization of the public sector and its necessary organizational change Knowledge Management Practices in the Public Sector is a collection of innovative research on the methods and applications of improving the quality of public services through the implementation of knowledge management in public organizations While highlighting topics including intellectual capital risk assessment and organizational strategy this book is ideally designed for policymakers ICT consultants public sector workers public administrators government officials researchers scholars and students *Crowdsourcing and Knowledge Management in Contemporary Business Environments* Lenart-Gansiniec, Regina,2018-08-17 In an era of an economy based on knowledge and Web 2 0 technology knowledge is the foundation for improving the decision making processes and relations between people both in and outside of an organization Providing new and unique sources of knowledge outside organizations enables innovation and shapes competitive advantage Crowdsourcing and Knowledge Management in Contemporary Business Environments is a collection of innovative research on the methods and applications of crowdsourcing in collaboration idea implementation and organizational development Highlighting a range of topics including data analytics crowd computing and open innovation this book is ideally designed for business managers business professionals business and social researchers graduate level students and academicians seeking current research on the mechanisms of knowledge management in crowdsourcing **Promoting Sustainable Local and Community Economic Development** Roland V. Anglin,2017-09-25

Growing local economies empowering communities revitalizing downtowns developing entrepreneurship building leadership and enhancing nonprofits you can achieve all these benefits and more with a comprehensive and strategic revitalization plan Chronicling the struggle of local revitalization as organizers move from trial and error to effective revitalization strategies Promoting Sustainable Local and Community Economic Development documents the current transformation in community revitalization from market based incentives to mixed strategies of public sector learning partnerships and community capacity Knowledge about the field and what works is growing but not always publicized and readily accessible This reference surveys the breadth of innovative place and people development practices presenting lessons and examples at a general and textured level putting information about innovative ways to change influence and improve the economic development process within easy reach Roland Anglin brings his unique vantage point to the topic his experience as a practitioner and applied academic allowed him to see how community economic development practices grow over time in size scale and impact He highlights the difference between what is now termed community economic development CED and traditional local economic development practice specifically the priority placed on community involvement in economic development partnerships between the private sector and government The book includes case studies that demonstrate what has and has not worked in revitalization efforts as well as how active public and private sector partnerships have been the most effective in revitalization efforts A Resource Guide is included at the end of the book for readers who may want a more expansive understanding of community economic development **Success in Evaluation** Steffen Bohni Nielsen,Rudi Turksema,Peter van der Knapp,2017-09-08 Success in Evaluation takes a fundamentally different approach to the mainstream supply side discussion of evaluation quality utilization and learning The contributors believe that a systematic focus on success will lead to increased awareness of evaluation and its findings a more positive attitude and a greater chance of actual evaluation use This book offers many different lessons on how to improve evaluation design research processes and reporting It is a realistic look at performance management the evidence movement and the demand barriers that so often block the role evaluators can play in organizational learning and decision making International case studies and lessons are included that both explain success oriented methods and share insightful lessons from the real world Together they present a convincing case that evaluation for success allows for increased constructive interaction amongst both stakeholders and evaluators and as a result learning processes and outcomes will improve **Knowledge Management: An Interdisciplinary Perspective** Sajjad M Jasimuddin,2012-01-27 This book analyzes dynamic relationships among the disciplines that have contributed to the development of knowledge management It focuses on establishing relationships between knowledge management and other disciplines such as information management organizational learning innovation management and strategic management It debates the origin and development of knowledge management thus providing a clear and conceptual understanding of the field This in turn will help readers adopt better approaches to solve knowledge

management problems **Handbook of Collaborative Public Management** Jack W. Meek,2021-02-26 This insightful Handbook presents readers with a comprehensive range of original research within the field of collaborative public management CPM a central area of study and practice in public administration It explores the most important questions facing collaboration providing insights into future research directions and new areas of study Future Public Governance and Global Crises Elias Pekkola,Jan-Erik Johanson,Marjukka Mikkonen,Jari Stenvall,Emmi Siirtola,2025-01-09 This is an open access title available under the terms of a CC BY NC ND 4 0 License It is free to read download and share on Elgaronline com This timely book provides an in depth exploration of future public governance in a post pandemic world It highlights the relationship between administrative reforms collaborative mechanisms and emphasises the necessity of a solid knowledge base and evidence based policy making when responding to unforeseen societal changes and crises **Systems Thinking and E-Participation: ICT in the Governance of Society** Cordoba-Pachon, Jose Rodrigo,Ochoa-Arias, Alejandro Elias,2009-12-31 The development of information based societies worldwide is now impacting public organizations and their delivery of services to citizens Systems Thinking and E Participation ICT in the Governance of Society provides a systemic based inquiry platform to explore boundaries limits and advantages of information and communication technology use in the public decision making processes With theoretical and practical contributions this publication examines the impact of governmental technologies useful to those involved with politics sociology and information systems **ECKM2015-16th European Conference on Knowledge Management** Maurizzio Massaro and Andrea Garlatti,2015-09-02 These proceedings represent the work of researchers presenting at the 16th European Conference on Knowledge Management ECKM 2015 We are delighted to be hosting ECKM at the University of Udine Italy on the 3 4 September 2015 The conference will be opened with a keynote from Dr Madelyn Blair from Pelerei Inc USA on the topic The Role of KM in Building Resilience On the afternoon of the first day Dr Daniela Santarelli from Lundbeck Italy will deliver a second keynote speech The second day will be opened by Dr John Dumay from Macquarie University Sydney Australia ECKM is an established platform for academics concerned with current research and for those from the wider community involved in Knowledge Management to present their findings and ideas to peers from the KM and associated fields ECKM is also a valuable opportunity for face to face interaction with colleagues from similar areas of interests The conference has a well established history of helping attendees advance their understanding of how people organisations regions and even countries generate and exploit knowledge to achieve a competitive advantage and drive their innovations forward The range of issues and mix of approaches followed will ensure an interesting two days 260 abstracts were initially received for this conference However the academic rigor of ECKM means that after the double blind peer review process there are 102 academic papers 15 PhD research papers 1 Masters research papers and 7 Work in Progress papers published in these Conference Proceedings These papers reflect the continuing interest and diversity in the field of Knowledge Management and they represent truly global research from

many different countries including Algeria Austria Bosnia and Herzegovina Brazil Canada Chile Colombia Cuba Cyprus Czech Republic Estonia Finland France France Germany Hungary India Indonesia Iran Ireland Italy Japan Jordan Kenya Lithuania Mexico Nigeria Norway Pakistan Poland Portugal Romania Russia Slovakia Slovenia South Africa Spain Sri Lanka Sultanate of Oman Sweden Switzerland Thailand The Netherlands UK United Arab Emirates USA and Venezuela **Growing the Productivity of Government Services** Patrick Dunleavy,Leandro Carrera,2013-01-01 Carrera and Dunleavy provide a crystal clear and comprehensive account of the complex issues involved in how best to improve the productivity of government services They offer a nuanced but powerful explanation of productivity puzzles conundrums and dilemmas in the public sector But they also offer solutions to many of these problems Finally I have found a text on public economics that makes sense gives genuine management insights and offers real suggestions to practitioners as to what to do next Barry Quirk Chief Executive London Borough of Lewisham UK This book presents a welcome and sobering analysis of productivity performance in UK central government a subject that has received remarkably little serious academic attention up to now in spite of decades of general commentary on managerialism Christopher Hood All Souls College UK Leandro Carrera and Patrick Dunleavy have performed an amazing feat in this book through their rigorous examination of a thorny topic that has dogged pundits and academics alike Just how efficient is government and how well does it do its job As a result of an impressive but accessible set of data analyses the authors make an authoritative attack on the proponents of the New Public Management and offer some clear recommendations for reform based on better use of new technology Peter John University College London UK Productivity is essentially the ratio of an organization s outputs divided by its inputs For many years it was treated as always being static in government agencies In fact productivity in government services should be rising rapidly as a result of digital changes and new management approaches and it has done so in some agencies However Dunleavy and Carrera show for the first time how complex are the factors affecting productivity growth in government organizations especially management practices use of IT organizational culture strategic mis decisions and political and policy churn With government budgets under stress in many countries this pioneering book shows academics analysts and officials how to measure outputs and productivity in detail how to cope with problems of quality variations and how to achieve year on year sustainable improvements in the efficiency of government services **Managing Digital Governance** Yu-Che Chen,2017-07-20 Managing Digital Governance provides public administrators with a comprehensive integrated framework and specific techniques for making the most of digital innovation to advance public values The book focuses on the core issues that public administrators face when using information and communication technologies ICTs to produce and deliver public service and to facilitate democratic governance including efficiency effectiveness transparency and accountability Offering insight into effectively managing growing complexity and fragmentation in digital technology this book provides practical management strategies to address external and internal challenges of digital governance External

challenges include digital inclusiveness open government and citizen centric government internal ones include information and knowledge management risk management for digital security and privacy and performance management of information technologies Unique in its firm grounding in public administration and management literature and its synergistic combination of theory and practice Managing Digital Governance identifies future trends and ways to develop corresponding capacity while offering enduring lessons and time tested digital governance management strategies This book will serve as an invaluable resource for students scholars and practitioners in public administration management and governance who aspire to become leaders equipped to leverage digital technologies to advance public governance   Knowledge and Technological Development Effects on Organizational and Social Structures Abdelnour-Nocera, José,2012-10-31 As the growing relationship between individuals and technology continue to play a vital role in our society and work place the progress and execution of information technology communication systems is important in maintaining our current way of life Knowledge and Technological Development Effects on Organizational and Social Structures provides a wide ranging discussion on the exchanging of research ideas and practices in an effort to bring together the social and technical aspects within organizations and society This collection focuses on new ideas and studies for research students and practitioners   **Governance Networks in Public Administration and Public Policy** Christopher J. Koliba,Jack W. Meek,Asim Zia,Russell W. Mills,2018-09-03 What do public administrators and policy analysts have in common Their work is undertaken within networks formed when different organizations align to accomplish a policy function This second edition of Governance Networks in Public Administration and Public Policy offers a conceptual framework for describing governance networks and provides a theoretical and empirical foundation in their construction Based on research and real life experience the book highlights the interplay between public actors and policy tools details the skills and functions of public administrators in the context of networked relationships and identifies the reforms and trends in governing that lead to governance networks This practical text makes complex concepts accessible so that readers can engage in them apply them and deepen their understanding of the dynamics unfolding around them This second edition includes A dedicated chapter on complexity friendly meso level theories to examine core questions facing governance network analysis New applications drawn from the authors own work in watershed governance transportation planning food systems development electric energy distribution the regulation of energy and response and recovery from natural disasters as well as from unique computational modeling of governance networks Instructor and student support materials including PowerPoint presentations and writable case study templates may be found on an accompanying eResource page Governance Networks in Public Administration and Public Policy 2e is an indispensable core text for graduate and postgraduate courses on governance and collaboration in schools of Public Administration Management and Public Policy   *Comparative E-Government* Christopher G. Reddick,2010-08-19 Comparative E Government examines the impact of information and communication technology ICT on governments

throughout the world It focuses on the adoption of e government both by comparing different countries and by focusing on individual countries and the success and challenges that they have faced With 32 chapters from leading e government scholars and practitioners from around the world there is representation of developing and developed countries and their different stages of e government adoption Part I compares the adoption of e government in two or more countries The purpose of these chapters is to discern the development of e government by comparing different counties and their individual experiences Part II provides a more in depth focus on case studies of e government adoption in select countries Part III the last part of the book examines emerging innovations and technologies in the adoption of e government in different countries Some of the emerging technologies are the new social media movement the development of e participation interoperability and geographic information systems GIS *Outcome-Driven Business Architecture* Amit Tiwary,Bhuvan Unhelkar,2018-08-06 This book discusses business architecture as a basis for aligning efforts with outcomes It views BA as complementary to enterprise architecture where the focus of technological initiatives and inventories is to understand and improve business organization business direction and business decision making This book provides a practical long term view on BA Based on the authors consulting experience and industrial research the material in this book is a valuable addition to the thought processes around BA and EA The lead author has direct and practical experience with large clients in applying APQC capability framework for undertaking multiple enterprise wide capability assessments **Knowledge Management Innovations for Interdisciplinary Education: Organizational Applications** Buckley, Sheryl,Jakovljevic, Maria,2012-08-31 This book is a detailed resource on knowledge management and innovations that has been written and edited to provide flexibility and in depth knowledge management innovations strategies and practices Provided by publisher *Organisational Learning and the Modern Army* Tom Dyson,2019-07-08 Drawing upon extensive original research this book explores best practice in army lessons learned processes Without the correct learning mechanisms military adaptation can be blocked or the wider lessons from adaptation can easily be lost leading to the need to relearn lessons in the field often at great human and financial cost This book analyses the organisational processes and activities which can help improve tactical and operational level learning through case studies of lessons learned in two key NATO armies that of Britain and of Germany Providing the first comparative analysis of the variables which facilitate or impede the emergence of best practice in military learning it makes an important contribution to the growing scholarship on knowledge management and learning in public organisations It will be of much interest to lessons learned practitioners and students of military and strategic studies defence studies organisation studies and security studies **Public Policy and the Neo-Weberian State** Stanisław Mazur,Piotr Kopycinski,2017-08-04 The neo Weberian state constitutes an attempt to combine the Weberian model of administration with the principles laid down during the retreat from the bureaucratic management paradigm new public management and public governance The concept of neo Weberian state involves changing the model of operation of

administrative structures from an inward oriented one focused on compliance with internal rules into a model focused on meeting citizens needs not by resorting to commercialisation as is the case with new public management but by building appropriate quality of administration This book discusses the context of the neo Weberian approach and its impact on the processes of societal transformation Further it identifies and systematises the theoretical and functional elements of the approach under consideration This volume includes comparative analyses of the neo Weberian state and public management paradigms In the empirical part of the work its authors review selected policies economic innovation industrial labour territorial urban management and health from the perspective of tools typical of the neo Weberian approach This part also includes a critical scrutiny of changes which have taken place in the framework of selected policies in recent decades The study assesses the appropriateness of the neo Weberian approach to the management of public affairs regarding countries which have modernised their public administrations in its spirit One of the aims of this analysis is to answer the question whether the application of neo Weberian ideas may result in qualitative changes in the context of public policies The final part of the book covers implications for public management resulting from the concept of neo Weberian state Public Policy and the Neo Weberian State is suitable for researchers and students who study political economy public policy and modern political theory

Unveiling the Magic of Words: A Report on "**Knowledge Management In The Public Sector A Blueprint For Innovation In Government**"

In a world defined by information and interconnectivity, the enchanting power of words has acquired unparalleled significance. Their capability to kindle emotions, provoke contemplation, and ignite transformative change is truly awe-inspiring. Enter the realm of "**Knowledge Management In The Public Sector A Blueprint For Innovation In Government**," a mesmerizing literary masterpiece penned with a distinguished author, guiding readers on a profound journey to unravel the secrets and potential hidden within every word. In this critique, we shall delve into the book is central themes, examine its distinctive writing style, and assess its profound effect on the souls of its readers.

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